

National Waiting Times Information Framework Report October – December 2005

The tables and charts present data on the number of clients seen by drug treatment services and the time they waited to be seen for various interventions. The reports only include those clients referred after the 1st of April 2004 and do not take account of the number of clients who were in, or waiting for, treatment before this date.

The tables are:

Table (1) The length of time clients have waited for interventions: clients are grouped into having waited less than 3 weeks or more than 3 weeks from referral to assessment; from care-plan to intervention, clients are classed as having waited less than 2 weeks or more than 2 weeks.

Table (2) A similar table showing **trends over the previous 12 months** for which data has been collected.

Table (3) details the number of **clients who were engaged with the service** for more than 12 weeks from referral to discharge.

Table (4) shows the number of clients **who were retained in treatment** (start of treatment to discharge) for more than 12 weeks.

Tables 3 and 4 provide an indication of client retention time within the system. Retention time from start of treatment to planned discharge is potentially a useful indicator of treatment outcome.

Interpreting the Data

The number of services submitting data varies significantly from area to area. To address this, DAATs are asked to encourage services to submit data. The substance misuse team continues to monitor the number of services submitting data and to provide additional training where necessary.

Key points to note when interpreting the October - December 2005 data are:

- There have been no submissions from Midlothian DAAT since data collection began due to technical difficulties.
- In addition, there are no October - December 2005 submissions from Perth & Kinross due to technical issues or from Aberdeen City due to staff shortages.
- Missing submissions are represented as blank fields in the tables. Where no clients have been seen, or there are no clients waiting for a specified intervention, zeros have been used.
- There is still some under recording of treatment codes for those clients who are waiting for interventions. The audit of the data collected so far reveals the extent of the problem and DAATs are actively working to fix this.

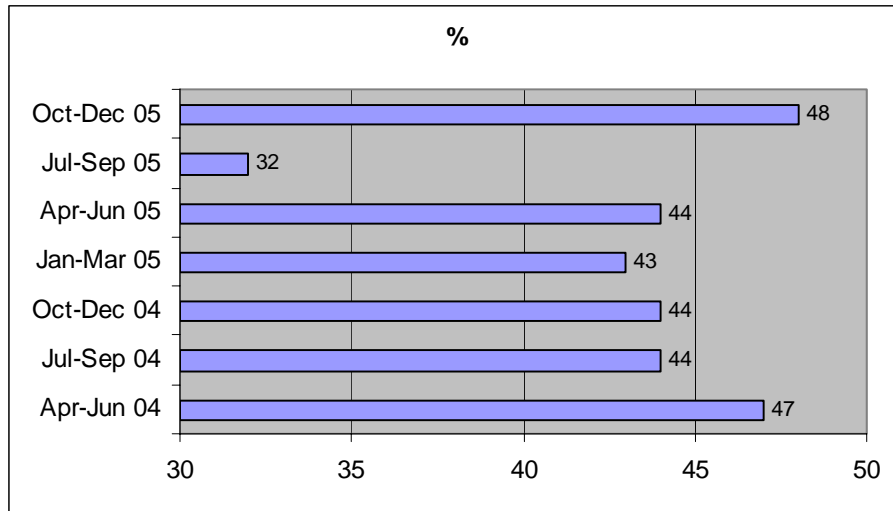
There is a wide range of demand for substance misuse services across Scotland, and to meet this demand, an equally variable set of practices across the country. In some DAAT areas, the impact of a single specialized service – for example, a crisis management centre – may dramatically alter the distribution of waiting times. Consequently, to compare data across DAATs is risky and potentially inappropriate. These tables are intended to help DAATs monitor and manage performance in their own areas over a period of time.

Residential Rehabilitation and Detoxification

Residential rehabilitation and detoxification services are available in a limited number of DAAT areas. These services provide treatment interventions to clients from across Scotland and as such it is inappropriate to compare their performance at DAAT level. Figure 1 gives details of

waiting times for residential rehabilitation and detoxification at Scotland level: the proportion of clients receiving residential interventions within 14 days of their care plan being agreed.

Figure 1: Waiting Times Summary (Scotland): Percentage of clients who receive residential rehabilitation and/or detoxification within 14 days of treatment decision (care plan)



Finally, it is important to remember that data collection only began in April 2004. Data were not collected for clients who were already in the system at that time. As time passes, the picture being presented becomes progressively more meaningful, as we capture information on more of the clients who attend substance misuse services.

Waiting Times Summary: Time Waited for Interventions
October - December 2005

Ready for treatment to...

	Referral to assessment ¹				Structured Preparatory & Motivational Intervention ²				Prescribed Drug Treatment ²				Community Support / Rehabilitation ²				Residential Detox / Rehabilitation ²								
	<=21 days ³		>=21 days ³		<=14 days ⁵		>=14 days ⁵		<=14 days ⁵		>=14 days ⁵		<=14 days ⁵		>=14 days ⁵		<=14 days ⁵		>=14 days ⁵						
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%					
Drug Action Team																									
Aberdeen City	41	17	184	75	52 + weeks	6	15	32	82	5 - 8 weeks	30	79	8	21	9-12 weeks	4	27	11	73	8-14 days	1	6.7	14	93	13-26 weeks
Aberdeenshire	19	79	5	21	5 - 8 weeks	13	59	6	27	15-21 days	0	0	0	0		1	5.6	17	94	15-21 days	0	0	0	0	
Angus	299	34	490	56	52 + weeks	24	20	93	79	27-52 weeks	38	25	112	73	5 - 8 weeks	105	38	159	58	9-12 weeks	25	38	40	61	9-12 weeks
Argyll and Clyde	297	42	347	49	27-52 weeks	54	30	127	70	13-26 weeks	30	71	12	29	15-21 days	50	61	31	38	9-12 weeks	7	78	1	11	5 - 8 weeks
Ayrshire and Arran	75	27	186	66	27-52 weeks	28	32	53	61	5 - 8 weeks	1	100	0	0	<7 days	2	18	8	73	15-21 days	23	23	74	73	13-26 weeks
Borders	122	48	116	46	52 + weeks	4	5.7	63	90	8-14 days	24	80	6	20	22-28 days	25	61	16	39	13-26 weeks	0	0	1	100	
Dumfries and Galloway	117	30	254	66	27-52 weeks	31	58	21	40	22-28 days	23	92	2	8	<7 days	5	33	10	67	<7 days	0	0	0	0	
Dundee City	103	53	83	43	9-12 weeks	4	44	5	56	5 - 8 weeks	0	0	3	100		0	0	103	100		0	0	0	0	
East Lothian	106	19	432	77	27-52 weeks	21	57	16	43	5 - 8 weeks	15	41	22	59	<7 days	41	43	54	57	52 + weeks	156	73	56	26	27-52 weeks
Edinburgh City	381	29	821	63	13-26 weeks	60	73	21	26	5 - 8 weeks	15	63	9	38	5 - 8 weeks	135	88	17	11	13-26 weeks	0	0	0	0	
Fife	81	79	13	13	5 - 8 weeks	0	0	0	0		3	1.8	168	98	52 + weeks	1	4	24	96	<7 days	0	0	0	0	
Forth Valley	1140	70	432	26	52 + weeks	228	43	287	54	52 + weeks	114	45	138	54	52 + weeks	184	43	238	55	52 + weeks	114	42	155	57	13-26 weeks
Glasgow	106	65	50	31	27-52 weeks	48	29	113	68	5 - 8 weeks	10	9.1	99	90	15-21 days	33	72	13	28	15-21 days	0	0	1	100	
Highland	230	42	282	51	13-26 weeks	101	65	54	35	5 - 8 weeks	14	45	17	55	5 - 8 weeks	55	56	42	43	15-21 days	1	0	0	0	<7 days
Lanarkshire																									
Midlothian	43	38	57	51	13-26 weeks	17	94	1	5.6	<7 days	14	93	1	7	5 - 8 weeks	13	93	1	7	<7 days	0	0	1	100	
Moray	6	75	2	25	5 - 8 weeks	5	100	0	0	<7 days	0	0	0	0		2	67	1	33	<7 days	0	0	0	0	
Orkney																									
Perth and Kinross	5	100	0	0	8-14 days	2	100	0	0	<7 days	3	100	0	0	<7 days	0	0	0	0		0	0	0	0	
Shetland	104	33	198	62	27-52 weeks	20	87	3	13	22-28 days	22	46	25	52	52 + weeks	48	36	80	60	13-26 weeks	0	0	0	0	
West Lothian	5	56	4	44	8-14 days	1	17	5	83	<7 days	1	25	3	75	15-21 days	0	0	0	0		0	0	0	0	
Western Isles																									
Scotland	3280	42	3956	51		667	42	900	56		357	36	625	63		704	45	825	53		327	48	343	50	

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period OR the time between date referral received / first contact and the end of the reporting period for those still waiting for assessment.

2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period OR the time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the end of the reporting period for those still waiting for an intervention.

3 - Includes the number of clients who received an assessment appointment within 21 days of referral

4 - Includes the number of clients who received an assessment appointment more than 21 days after referral AND the number of clients who are still waiting for an assessment appointment and have already waited more than 21 days

5 - Includes the number of clients who received a treatment appointment within 14 days of date care plan agreed / date decision on treatment made / date client ready for treatment

6 - Includes the number of clients who received a treatment appointment more than 14 days after treatment decision AND the number of clients who are still waiting for a treatment appointment and have already waited more than 14 days

Note: Clients who are still waiting for an appointment and have waited less than 21 days for an assessment appointment or less than 14 days for a treatment appointment are not included in these figures.

Waiting Times Summary: Trend Data
January - December 2005

Ready for treatment to...

	Referral to Assessment ¹				Structured Preparatory & Motivational Intervention ²				Prescribed Drug Treatment ²				Community Support / Rehabilitation ²				Residential Detox / Rehabilitation ²																											
	Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05		Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05		Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05																					
	≤21 days ³	n %	≤21 days ³	n %	≤21 days ³	n %	≤21 days ³	n %	≤14 days ⁵	n %	≤14 days ⁵	n %	≤14 days ⁵	n %	≤14 days ⁵	n %	≤14 days ⁵	n %	≤14 days ⁵	n %	≤14 days ⁵	n %	≤14 days ⁵	n %																				
<i>Drug Action Team</i>	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%																				
Aberdeen City	69	14	33	6	13	2			66	94	19	79	4	44			24	57	10	36	4	17			4	31	5	31	1	11			0	0	0	0	0							
Aberdeenshire	44	21	58	28	58	25	41	17	25	66	11	41	7	26	6	15	1	50	17	89	37	86	30	79			1	11	3	30	3	27	4	27	12	55	8	36	5	24	1	7		
Angus	20	15	24	18	14	67	19	79	15	68	16	53	17	65	13	59	0	0	0	0	0	0	0	0			2	18	3	20	1	6	1	6	0	0	0	0	0	0	0			
Argyll and Clyde	278	66	342	66	408	41	299	34	33	52	34	33	64	40	24	20	32	55	42	48	70	46	38	25			88	67	88	52	122	41	105	38	1	8	0	0	13	22	25	38		
Ayrshire and Arran	268	42	102	22	631	56	297	42	16	39	5	16	121	46	54	30	26	44	21	48	50	71	30	71			16	55	6	33	95	72	50	61	2	33	1	100	9	75	7	78		
Borders	47	27	114	36	52	21	75	27	9	90	20	32	17	27	28	32	0	0	0	0	3	100	1	100			0	0	9	64	1	14	2	18	15	39	46	58	6	15	23	23		
Dumfries and Galloway	162	45	147	49	127	45	122	48	21	45	15	35	17	31	4	6	32	62	14	41	12	32	24	80			46	87	41	59	27	53	25	61	0	0	0	0	0	0	0	0		
Dundee City	64	19	69	20	127	30	117	30	11	48	7	23	37	67	31	58	7	88	13	93	14	82	23	92			8	73	4	80	9	45	5	33	0	0	0	0	0	0	0	0		
East Lothian	98	77	105	64	83	58	103	53	45	92	32	82	27	79	4	44	28	97	18	86	21	84	0	0			5	7	16	14	3	12	0	0	0	0	0	0	0	0	0	0		
Edinburgh City	321	39			207	31	106	19	85	93			67	80	21	57	26	37			33	55	15	41			145	72			69	53	41	43	0	0	0	0	0	156	73			
Fife	336	24	488	26	401	28	381	29	101	74	71	68	36	67	60	73	42	64	30	57	13	65	15	63			205	86	197	84	149	87	135	88	0	0	0	0	0	0	0	0	0	
Forth Valley	268	87	197	78	136	86	81	79	0	0	94	100	45	100	0	0	6	6	22	13	6	3	3	2			146	83	3	10	0	0	1	4	0	0	0	0	0	0	0	0	0	0
Glasgow	980	70	1238	73	1226	73	1140	70	96	44	245	55	245	56	228	43	89	65	99	54	111	49	114	45			78	41	126	40	174	42	184	43	117	0	120	43	95	39	114	42		
Highland	89	62			107	56	106	65	45	42			62	37	48	29	9	13			7	7	10	9			0	0			39	76	33	72	0	0	0	0	0	0	0	0		
Lanarkshire	181	17	222	20	206	19	230	42	67	61	74	64	92	63	101	65	26	65	15	27	10	34	14	45			29	67	18	32	33	52	55	56	0	0	0	0	0	0	1	0		
Midlothian																																												
Moray	26	35	60	56	34	37	43	38	10	91	24	96	12	92	17	94	14	82	20	87	12	80	14	93			9	90	11	92	10	91	13	93	0	0	0	0	0	0	0	0	0	
Orkney	4	50	1	50	2	67	6	75	5	100	0	0	0	0	5	100	0	0	0	0	0	0	0	0			5	100	0	0	2	100	2	67	0	0	0	0	0	0	0	0	0	0
Perth and Kinross	16	9	10	5	24	9			2	18	5	45	2	22			3	100	1	50	1	33					1	100	2	29	2	20			0	0	0	0	0	0	0	0	0	
Shetland	7	100	5	100	6	100	5	100	5	100	1	100	3	75	2	100	7	100	4	67	3	100	3	100			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	164	40	178	50	171	41	104	33	6	67	18	90	22	76	20	87	57	70	43	73	10	34	22	46			15	88	64	74	56	44	48	36	0	0	0	0	0	0	0	0	0	
Western Isles	5	56			5	56	5	56	4	50			2	100	1	17	0	0			0	0	1	25			0	0			1	33	0	0	0	0	0	0	0	0	0	0	0	
Scotland	4 482	40	3393	40	4038	40	3280	42	667	57	691	59	899	53	667	42	480	54	369	58	417	40	357	36			803	66	555	50	797	51	704	45	147	43	175	44	128	32	327	48		

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Waiting Times Summary - Referral to Discharge
January - December 2005

Referral to Discharge for...

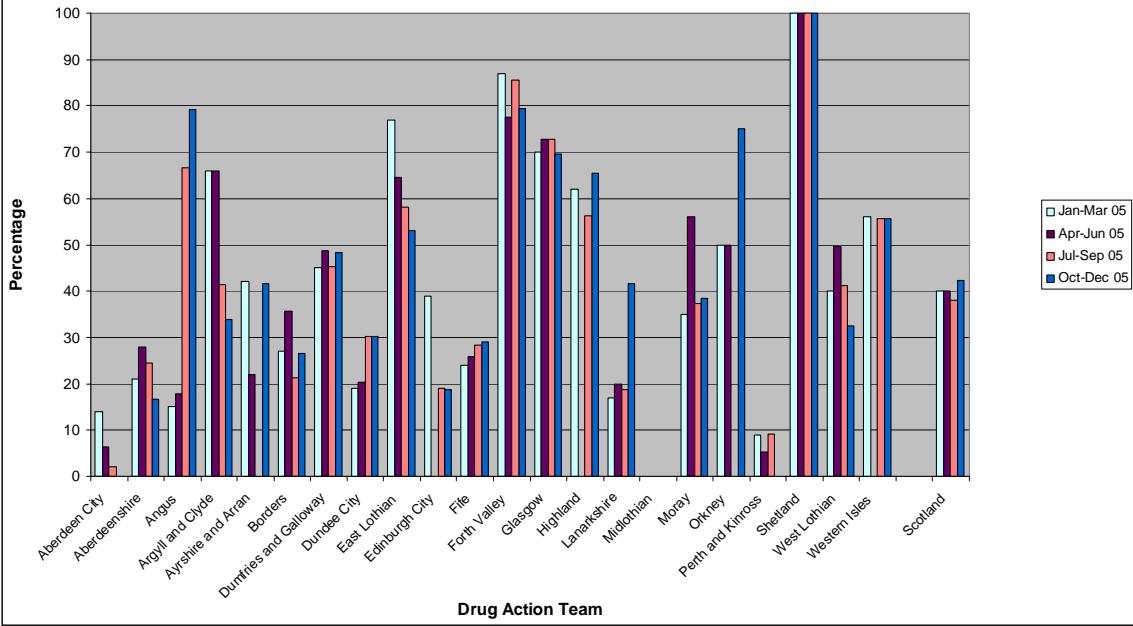
	Planned Discharges								Unplanned Discharges								Disciplinary Discharges							
	Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05		Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05		Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05	
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%
<i>Drug Action Team</i>	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks
Aberdeen City	28	85	43	90	27	75			35	64	23	64	32	78			1	100	0	0	1	100		
Aberdeenshire	4	67	31	82	22	69	11	92	14	64	13	43	52	84	16	47	0	0	0	0	0	0	1	50
Angus	2	20	3	14	0	0	0	0	10	29	9	24	0	0	0	0	1	8	0	0	0	0	0	0
Argyll and Clyde	49	43	38	27	45	35	64	45	60	62	39	29	64	31	116	38	3	75	1	9	1	14	5	63
Ayrshire and Arran	195	63	7	18	51	33	24	21	103	33	31	36	27	17	31	19	0	0	0	0	6	12	4	19
Borders	18	55	17	55	24	73	20	67	22	43	17	29	30	60	30	52	1	33	3	75	0	0	6	67
Dumfries and Galloway	25	42	44	49	36	55	29	45	20	31	28	40	68	61	51	52	0	0	0	0	1	50	0	0
Dundee City	10	23	19	40	21	38	13	22	34	39	58	41	53	36	29	24	0	0	0	0	0	0	0	0
East Lothian	13	20	12	17	21	36	0	0	7	30	30	64	24	55	0	0	1	100	0	0	0	0	0	0
Edinburgh City	75	50			74	54	76	48	104	50			55	34	113	48	0	0			0	0	0	0
Fife	112	58	155	58	143	59	126	68	243	47	221	37	236	46	205	49	5	50	1	100	1	100	2	100
Forth Valley	19	29	33	25	17	21	2	4	15	12	19	70	3	60	2	67	0	0	0	0	0	0	0	0
Glasgow	102	35	78	25	73	30	89	44	120	36	94	24	159	32	209	43	8	33	3	60	6	24	3	19
Highland	10	56			19	56	23	52	8	31			16	48	18	34	1	33			0	0	1	100
Lanarkshire	16	25	52	66	33	52	43	45	42	24	59	35	75	46	55	38	0	0	2	50	1	100	7	88
Midlothian																								
Moray	41	80	15	42	9	35	14	52	13	68	14	61	22	63	29	63	0	0	0	0	0	0	0	0
Orkney	0	0	0	0	0	0	0	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perth and Kinross	0	0	6	38	11	48			16	42	11	48	1	50			0	0	0	0	7	100		
Shetland	1	50	0	0	0	0	1	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	45	69	54	65	47	70	51	73	23	20	55	35	51	29	50	32	5	83	1	100	1	100	13	100
Western Isles	1	33			1	50	0	0					0	0	0	0					0	0	0	0
Scotland	766	49	607	42	674	45	586	47	889	39	721	36	968	40	954	41	26	34	11	27	25	25	42	43

Waiting Times Summary: Start of Treatment to Discharge
January - December 2005

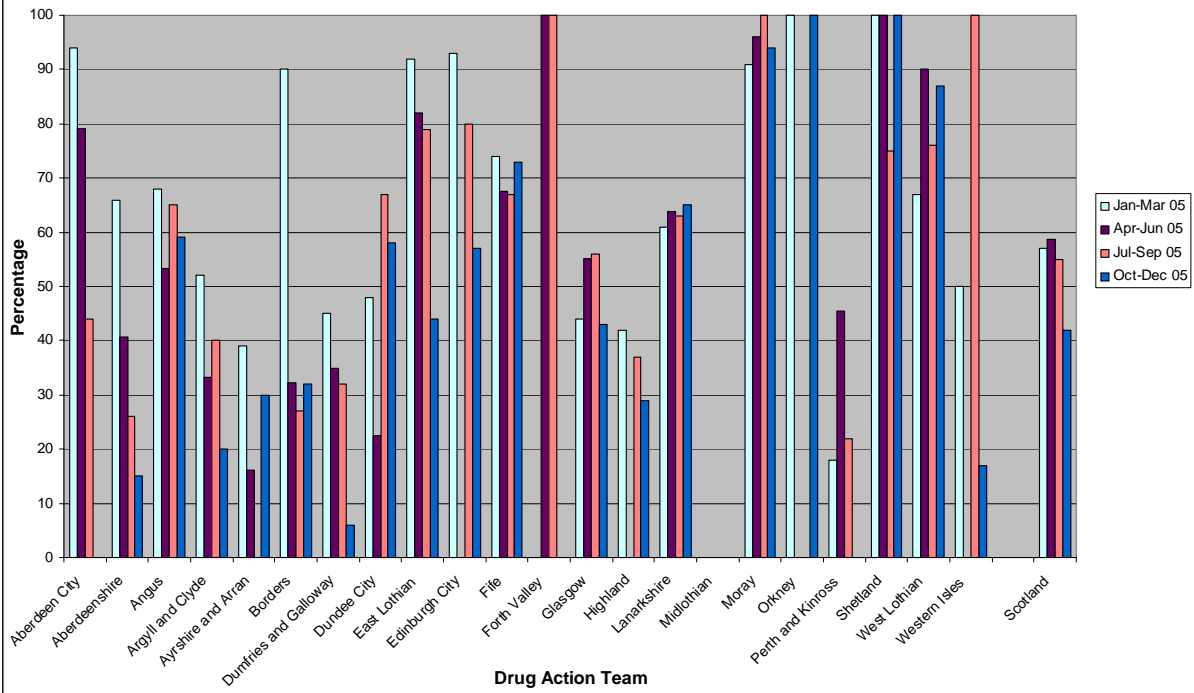
Start of Treatment to Discharge for...

	Planned Discharges								Unplanned Discharges								Disciplinary Discharges							
	Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05		Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05		Jan-Mar05		Apr-Jun05		Jul-Sep05		Oct-Dec05	
	>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks	
<i>Drug Action Team</i>	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%
Aberdeen City	16	73	9	60	10	56			8	47			13	76			1	100	0	0	0	0		
Aberdeenshire	1	25	24	69	13	72	4	40	7	47	7	44	15	48	19	73	0	0	0	0	0	0	0	0
Angus	1	33	1	13	0	0	0	0	1	50	1	13	0	0	0	0	1	8	0	0	0	0	0	0
Argyll and Clyde	15	48	12	50	19	42	26	52	50	75			18	28	144	74	3	75	1	100	0	0	4	100
Ayrshire and Arran	46	61	4	44	19	42	14	42	15	39	7	47	4	12	60	65	0	0	0	0	0	0	2	22
Borders	7	33	15	54	15	65	17	71	6	33	5	16	14	70	43	67	1	33	1	25	0	0		
Dumfries and Galloway	12	40	25	54	22	51	16	57	8	40	10	48	22	56	19	79	0	0	0	0	1	50	0	0
Dundee City	4	80	9	50	7	32	0	0	0	0	3	50	2	18	0	0	0	0	0	0	0	0	0	0
East Lothian	7	27	7	29	13	62	0	0	2	25	2	15	7	37	0	0	1	100	0	0	0	0		
Edinburgh City	19	56			37	73	19	54	26	47			33	54	103	72	0	0			0	0		
Fife	66	48	69	45	70	48	48	66	50	40	37	36	27	59	77	68	4	67	0	0	1	100	2	100
Forth Valley	15	56	23	33	16	41	0	0	12	36	9	39	2	40	0	0	0	0	0	0	0	0		
Glasgow	47	24	41	19	45	25	65	46	29	27	28	27	49	41	264	77	5	71	2	50	5	33	2	14
Highland	6	60			12	63	13	54	4	29			2	17	35	58	1	100			0	0		
Lanarkshire	10	34	42	69	19	46	25	42	15	54	15	42	18	35	63	77	0	0	0	0	1	100	2	50
Midlothian																								
Moray	29	81	12	67	6	38	9	50	2	50	7	47	14	56	51	85	0	0	0	0	0	0		
Orkney	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Perth and Kinross	0	0	0	0	7	100			0	0	0	0	0	0			0	0	0	0	0	0		
Shetland	0	0	0	0	0	0	1	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	14	58	33	70	28	56	23	51	4	44	17	38	17	25	56	70	5	83	1	100	0	0	5	100
Western Isles	1	100			0	0	0	0	0	0			0	0	0	0	0	0			0	0	0	0
Scotland	316	44	326	42	358	45	280	51	239	43	148	34	257	41	934	73	22	49	5	23	8	21	17	27

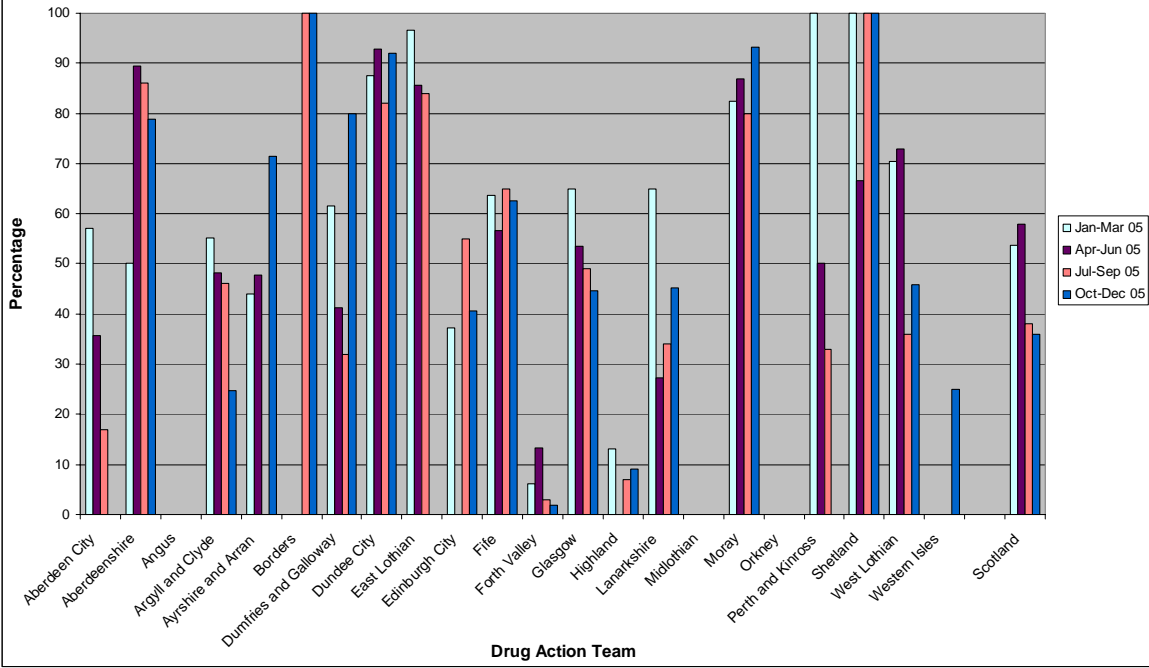
Waiting Times: Percentage of clients receiving an assessment appointment within 21 days of referral



Waiting Times Summary: Percentage of clients who receive structured preparatory and motivational interventions within 14 days of treatment decision (care plan)



Waiting Times Summary: Percentage of clients who receive prescribed drug treatment within 14 days of treatment decision (care plan)



Waiting times Summary: Percentage of clients who receive community support and/or rehabilitation within 14 days of treatment decision (care plan)

