

National Waiting Times Information Framework Report July - September 2005

These tables and charts that present data on the number of clients seen by drug treatment services and the time they waited to be seen for various interventions. The reports only include those clients referred after the 1st of April 2004 and do not take account of the number of clients who were in, or waiting for, treatment before this date.

The tables are:

Table (1) The length of time clients have waited for interventions: clients are grouped into having waited less than 3 weeks or more than 3 weeks from referral to assessment; from care-plan to intervention, clients are classed as having waited less than 2 weeks or more than 2 weeks.

Table (2) A similar table showing **trends over the 6 quarters** for which data has been collected.

Table (3) details the number of **clients who were engaged with the service** for more than 12 weeks from referral to discharge.

Table (4) shows the number of clients **who were retained in treatment** (start of treatment to discharge) for more than 12 weeks.

Tables 3 and 4 provide an indication of client retention time within the system. Retention time from start of treatment to planned discharge is potentially a useful indicator of treatment outcome.

Interpreting the Data

The number of services submitting data varies significantly from area to area. To address this, DAATs are asked to encourage services to submit data. The substance misuse team continues to monitor the number of services submitting data and to provide additional training where necessary.

Key points to note when interpreting the July -September 2005 data are:

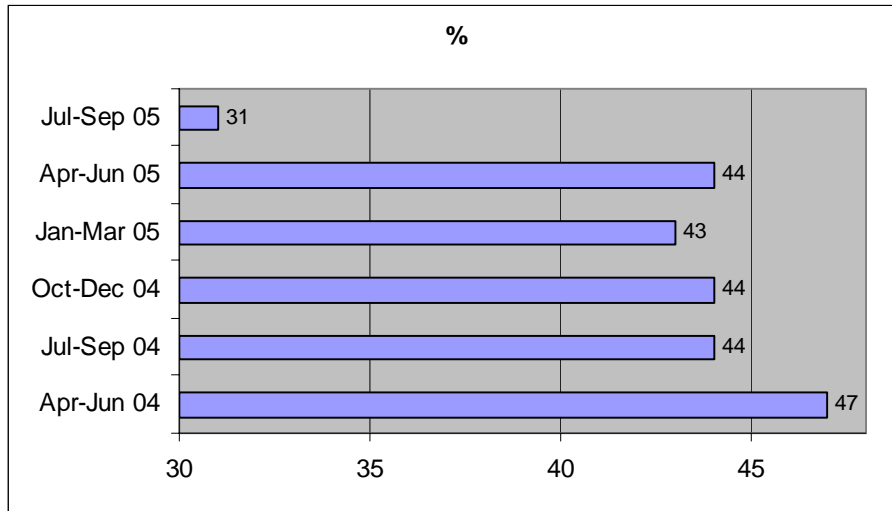
- There have been no submissions from Midlothian DAAT since data collection began due to technical difficulties.
- In addition, there are no July - September 2005 submissions from
 - Ayrshire and Arran: due to technical difficulties. The reports will be updated once information becomes available.
 - Orkney: no data submitted for this quarter. The reports will be updated once information becomes available.
- Missing submissions are represented as blank fields in the tables. Where no clients have been seen, or there are no clients waiting for a specified intervention, zeros have been used.
- There is still some under recording of treatment codes for those clients who are waiting for interventions. The audit of the data collected so far reveals the extent of the problem and DAATs are actively working to fix this.

There is a wide range of demand for substance misuse services across Scotland, and to meet this demand, an equally variable set of practices across the country. In some DAAT areas, the impact of a single specialized service – for example, a crisis management centre – may dramatically alter the distribution of waiting times. Consequently, to compare data across DAATs is risky and potentially inappropriate. These tables are intended to help DAATs monitor and manage performance in their own areas over a period of time.

Residential Rehabilitation and Detoxification

Residential rehabilitation and detoxification services are available in a limited number of DAAT areas. These services provide treatment interventions to clients from across Scotland and as such it is inappropriate to compare their performance at DAAT level. Figure 1 gives details of waiting times for residential rehabilitation and detoxification at Scotland level: the proportion of clients receiving residential interventions within 14 days of their care plan being agreed.

Figure 1: Waiting Times Summary (Scotland): Percentage of clients who receive residential rehabilitation and/or detoxification within 14 days of treatment decision (care plan)



Finally, it is important to remember that data collection only began in April 2004. Data were not collected for clients who were already in the system at that time. As time passes, the picture being presented becomes progressively more meaningful, as we capture information on more of the clients who attend substance misuse services.

Waiting Times Summary: Time Waited for Interventions
July - September 2005

	Ready for treatment to...																								
	Referral to assessment ¹				Structured Preparatory & Motivational Intervention ²				Prescribed Drug Treatment ²				Community Support / Rehabilitation ²				Residential Detox / Rehabilitation ²								
	≤21 days ⁵		≥21 days ⁵		Longest Wait		≤14 days ⁵		≥14 days ⁵		Longest Wait		≤14 days ⁵		≥14 days ⁵		Longest Wait		≤14 days ⁵		≥14 days ⁵		Longest Wait		
	n	%	n	%																					
<i>Drug Action Team</i>																									
Aberdeen City	13	2	502	92	52+ wks	4	44	5	56	52+ wks	4	17	19	79	52+ wks	1	11	8	89	52+ wks	0	0	0	0	
Aberdeenshire	58	25	152	64	52+ wks	7	26	20	74	52+ wks	37	86	6	14	13-26 wks	3	27	8	73	27-52 wks	5	24	15	71	52+ wks
Angus	14	67	7	33	13-26 wks	17	65	7	27	15-21 days	0	0	0	0	52+ wks	1	6	15	88	52+ wks	0	0	0	0	
Argyll and Clyde	408	41	491	50	52+ wks	64	40	89	55	52+ wks	70	46	80	52	52+ wks	122	41	166	56	52+ wks	13	22	43	73	52+ wks
Ayrshire and Arran																									
Borders	52	21	172	70	52+ wks	17	27	46	73	52+ wks	3	100	0	0	52+ wks	1	14	6	86	<7 days	6	15	33	85	52+ wks
Dumfries and Galloway	127	45	130	46	27-52 wks	17	31	36	67	52+ wks	12	32	23	62	27-52 wks	27	53	20	39	27-52 wks	0	0	3	100	52+ wks
Dundee City	127	30	219	52	52+ wks	37	67	15	27	52+ wks	14	82	3	18	52+ wks	9	45	9	45	52+ wks	0	0	0	0	
East Lothian	83	58	38	27	52+ wks	27	79	6	18	52+ wks	21	84	4	16	52+ wks	3	12	22	88	27-52 wks	0	0	0	0	
Edinburgh City	207	31	387	58	52+ wks	67	80	16	19	52+ wks	33	55	27	45	52+ wks	69	53	60	47	52+ wks	0	0	16	100	52+ wks
Fife	401	28	833	59	52+ wks	36	67	18	33	52+ wks	13	65	7	35	52+ wks	149	87	16	9	52+ wks	0	0	0	0	
Forth Valley	136	86	15	9	52+ wks	45	100	0	0	<7 days	6	3.3	171	93	52+ wks	0	0	25	100	52+ wks	0	0	0	0	
Glasgow	1226	73	380	23	52+ wks	245	56	183	42	52+ wks	111	49	105	47	52+ wks	174	42	233	56	52+ wks	95	39	142	58	52+ wks
Highland	107	56	69	36	52+ wks	62	37	98	58	52+ wks	7	7.1	88	90	52+ wks	39	76	12	24	27-52 wks	0	0	1	100	52+ wks
Lanarkshire	206	19	852	77	52+ wks	92	63	49	34	52+ wks	10	34	18	62	52+ wks	33	52	26	41	27-52 wks	0	0	0	0	
Midlothian																									
Moray	34	37	41	45	27-52 wks	12	92	1	7.7	27-52 wks	12	80	3	20	15-21 days	10	91	1	9	52+ wks	0	0	1	100	52+ wks
Orkney																									
Perth and Kinross	24	9	225	87	52+ wks	2	22	7	78	52+ wks	1	33	2	67	13-26 wks	2	20	8	80	52+ wks	0	0	1	100	15-21 days
Shetland	6	100	0	0	<7 days	3	75	0	0	8-14 days	3	100	0	0	<7 days	0	0	0	0	0	0	0	0		
West Lothian	171	41	204	49	52+ wks	22	76	3	10	5-8 wks	10	34	18	62	27-52 wks	56	44	58	46	13-26 wks	0	0	0	0	
Western Isles	5	56	4	44	52+ wks	2	100	0	0	<7 days	0	0	4	80	13-26 wks	1	33	2	67	13-26 wks	0	0	0	0	
Scotland	3405	38	4721	53		778	55	599	42		367	38	578	59		700	48	695	48		119	31	255	66	

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period OR the time between date referral received / first contact and the end of the reporting period for those still waiting for assessment.

2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period OR the time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the end of the reporting period for those still waiting for an intervention.

3 - Includes the number of clients who received an assessment appointment within 21 days of referral

4 - Includes the number of clients who received an assessment appointment more than 21 days after referral AND the number of clients who are still waiting for an assessment appointment and have already waited more than 21 days

5 - Includes the number of clients who received a treatment appointment within 14 days of date care plan agreed / date decision on treatment made / date client ready for treatment

6 - Includes the number of clients who received a treatment appointment more than 14 days after treatment decision AND the number of clients who are still waiting for a treatment appointment and have already waited more than 14 days

Note: Clients who are still waiting for an appointment and have waited less than 21 days for an assessment appointment or less than 14 days for a treatment appointment are not included in these figures.

Waiting Times Summary: Trend Data
October 2004 - September 2005

Ready for treatment to...

	Referral to Assessment ¹				Structured Preparatory & Motivational Intervention ²				Prescribed Drug Treatment ²				Community Support / Rehabilitation ²				Residential Detox / Rehabilitation ²																										
	Oct-Dec 04		Jan-Mar 05		Apr-Jun 05		Jul-Sep 05		Oct-Dec 04		Jan-Mar 05		Apr-Jun 05		Jul-Sep 05		Oct-Dec 04		Jan-Mar 05		Apr-Jun 05		Jul-Sep 05																				
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%																			
<i>Drug Action Team</i>																																											
Aberdeen City	61	13	69	14	33	6	13	2	45	88	66	94	19	79	4	44	9	43	24	57	10	36	4	17	4	40	4	31	5	31	1	11.1	0	0	0	0	0	0	0				
Aberdeenshire	40	21	44	21	58	28	58	25	7	54	25	66	11	41	7	26	20	91	1	50	17	89	37	86	1	50	1	11	3	30	3	27.3	13	52	12	55	8	36	5	23.8			
Angus	25	21	20	15	24	18	14	67	16	73	15	68	16	53	17	65	0	0	0	0	0	0	0	0	1	14	2	18	3	20	1	5.88	0	0	0	0	0	0	0				
Argyll and Clyde	291	75	278	66	342	66	408	41	33	52	33	52	34	33	64	40	32	62	32	55	42	48	70	46	77	75	88	67	88	52	122	41.2	3	21	1	8	0	0	13	22			
Ayrshire and Arran	322	51	268	42	102	22			18	55	16	39	5	16			34	76	26	44	21	48			15	54	16	55	6	33			6	100	2	33	1	100					
Borders	93	48	47	27	114	36	52	21	22	50	9	90	20	32	17	27	0	0	0	0	0	0	3	100	8	67	0	0	9	64	1	14.3	22	49	15	39	46	58	6	15.4			
Dumfries and Galloway	180	49	162	45	147	49	127	45	19	50	21	45	15	35	17	31	19	76	32	62	14	41	12	32	53	76	46	87	41	59	27	52.9	0	0	0	0	0	0	0	0			
Dundee City	54	19	64	19	69	20	127	30	15	88	11	48	7	23	37	67	0	0	7	88	13	93	14	82	2	40	8	73	4	80	9	45	0	0	0	0	0	0	0	0			
East Lothian	116	86	98	77	105	64	83	58	42	89	45	92	32	82	27	79	32	94	28	97	18	86	21	84	10	16	5	7	16	14	3	12	0	0	0	0	0	0	0	0			
Edinburgh City	398	44	321	39			207	31	97	92	85	93			67	80	23	46	26	37			33	55	136	72	145	72			69	53.5	0	0	0	0	0	0	0	0	0		
Fife	410	41	336	24	488	26	401	28	41	58	101	74	71	68	36	67	44	67	42	64	30	57	13	65	178	94	205	86	197	84	149	87.1	0	0	0	0	0	0	0	0	0		
Forth Valley	482	91	268	87	197	78	136	86	6	8	0	0	94	100	45	100	36	62	6	6	22	13	6	3.3	10	10	146	83	3	10	0	0	0	0	0	0	0	0	0	0	0	0	
Glasgow	1 106	64	980	70	1238	73	1226	73	180	69	96	44	245	55	245	56	57	54	89	65	99	54	111	49	107	60	78	41	126	40	174	41.6	103	45	117	0	120	43	95	38.9			
Highland	77	57	89	62			107	56	40	51	45	42			62	37	4	8	9	13			7	7.1	0	0	0	0			39	76.5	0	0	0	0	0	0	0	0	0		
Lanarkshire	142	13	181	17	222	20	206	19	45	76	67	61	74	64	92	63	28	80	26	65	15	27	10	34	14	74	29	67	18	32	33	51.6	2	100	0	0	0	0	0	0	0		
Midlothian																																											
Moray	25	34	26	35	60	56	34	37	8	100	10	91	24	96	12	92	12	60	14	82	20	87	12	80	8	73	9	90	11	92	10	90.9	0	0	0	0	0	0	0	0	0		
Orkney	5	71	4	50	1	50			4	100	5	100	0	0			2	100	0	0	0	0			2	100	5	100	0	0			0	0	0	0	0	0	0	0	0	0	
Perth and Kinross	9	8	16	9	10	5	24	9	1	13	2	18	5	45	2	22	1	100	3	100	1	50	1	33	0	0	1	100	2	29	2	20	0	0	0	0	0	0	0	0	0	0	
Shetland	6	100	7	100	5	100	6	100	3	75	5	100	1	100	3	75	5	83	7	100	4	67	3	100	1	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	157	40	164	40	178	50	171	41	21	91	6	67	18	90	22	76	37	74	57	70	43	73	10	34	8	57	15	88	64	74	56	44.4	0	0	0	0	0	0	0	0	0	0	
Western Isles	6	75	5	56			5	56	0	0	4	50			2	100	0	0	0	0			0	0	0	0	0	0	0			1	33.3	0	0	0	0	0	0	0	0	0	
Scotland	4 005	46	4 482	40	3393	40	3405	38	663	64	667	57	691	59	778	55	395	61	480	54	369	58	367	38	635	63	803	66	555	50	700	48.5	137	44	147	43	175	44	119	30.9			

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period OR the time between date referral received / first contact and the end of the reporting period for those still waiting for assessment.

2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period OR the time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the end of the reporting period for those still waiting for an intervention.

Waiting Times Summary - Referral to Discharge
January - September 2005

Referral to Discharge for...

	Planned Discharges						Unplanned Discharges						Disciplinary Discharges					
	Jan-Mar		Apr-Jun		Jul - Sep		Jan-Mar		Apr-Jun		Jul - Sep		Jan-Mar		Apr-Jun		Jul - Sep	
	05		05		05		05		05		05		05		05		05	
	>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks	
n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	
<i>Drug Action Team</i>																		
Aberdeen City	28	85	43	90	27	75	35	64	23	64	32	78	1	100	0	0	1	100
Aberdeenshire	4	67	31	82	22	69	14	64	13	43	52	84	0	0	0	0	0	0
Angus	2	20	3	14	0	0	10	29	9	24	0	0	1	8	0	0	0	0
Argyll and Clyde	49	43	38	27	45	35	60	62	39	29	64	31	3	75	1	9	1	14
Ayrshire and Arran	195	63	7	18			103	33	31	36			0	0	0	0		
Borders	18	55	17	55	24	73	22	43	17	29	30	60	1	33	3	75	0	0
Dumfries and Galloway	25	42	44	49	36	55	20	31	28	40	68	61	0	0	0	0	1	50
Dundee City	10	23	19	40	21	38	34	39	58	41	53	36	0	0	0	0	0	0
East Lothian	13	20	12	17	21	36	7	30	30	64	24	55	1	100	0	0	0	0
Edinburgh City	75	50			74	54	104	50			55	34	0	0			0	0
Fife	112	58	155	58	143	59	243	47	221	37	236	46	5	50	1	100	1	100
Forth Valley	19	29	33	25	17	21	15	12	19	70	3	60	0	0	0	0	0	0
Glasgow	102	35	78	25	73	30	120	36	94	24	159	32	8	33	3	60	6	24
Highland	10	56			19	56	8	31			16	48	1	33			0	0
Lanarkshire	16	25	52	66	33	52	42	24	59	35	75	46	0	0	2	50	1	100
Midlothian																		
Moray	41	80	15	42	9	35	13	68	14	61	22	63	0	0	0	0	0	0
Orkney	0	0	0	0					0	0			0	0	0	0		
Perth and Kinross	0	0	6	38	11	48	16	42	11	48	1	50	0	0	0	0	7	100
Shetland	1	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	45	69	54	65	47	70	23	20	55	35	51	29	5	83	1	100	1	100
Western Isles	1	33			1	50					0	0					0	0
Scotland	766	49	607	42	623	47	889	39	721	36	941	42	26	34	11	27	19	37

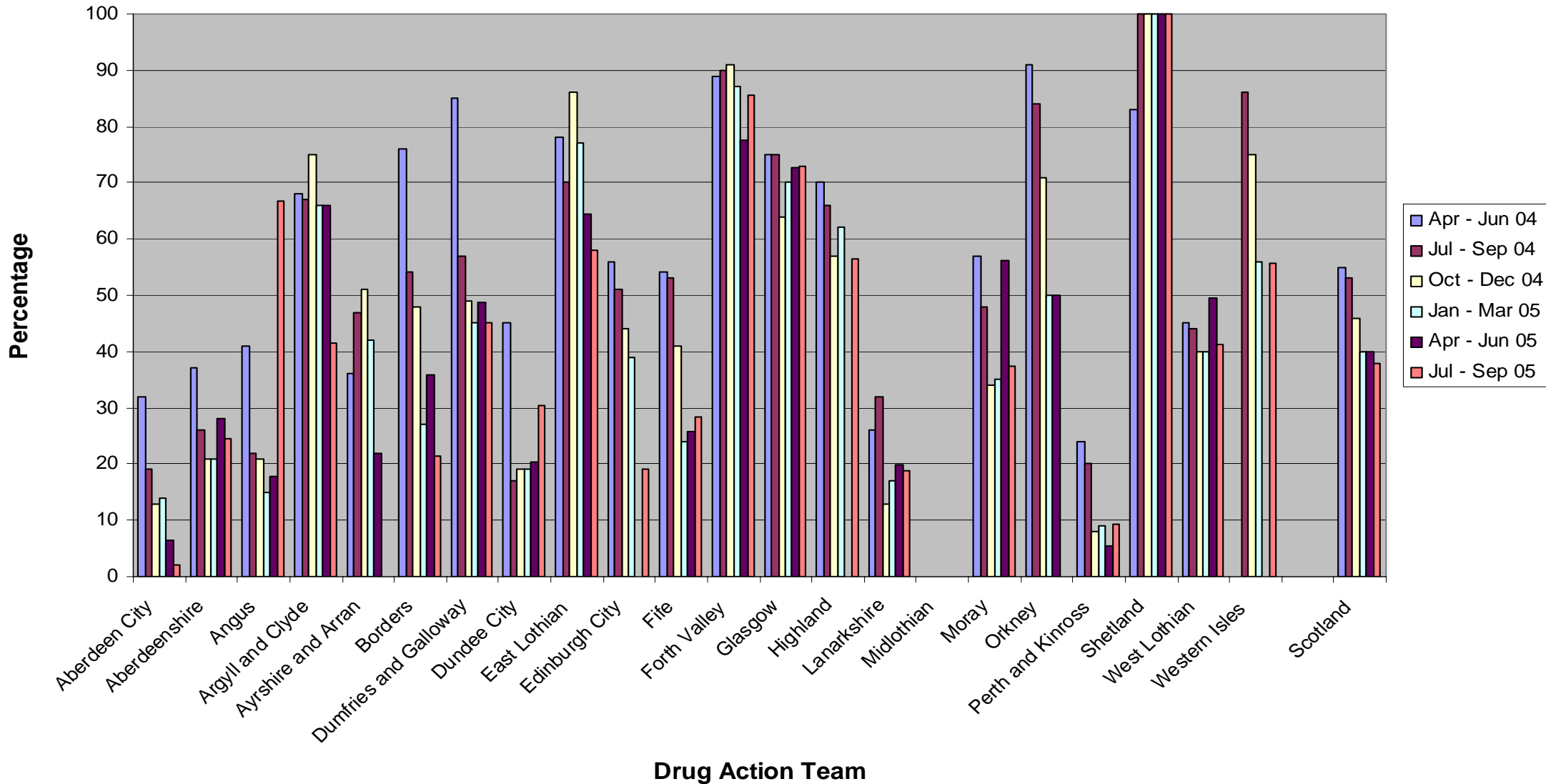
Waiting Times Summary: Start of Treatment to Discharge

January - September 2005

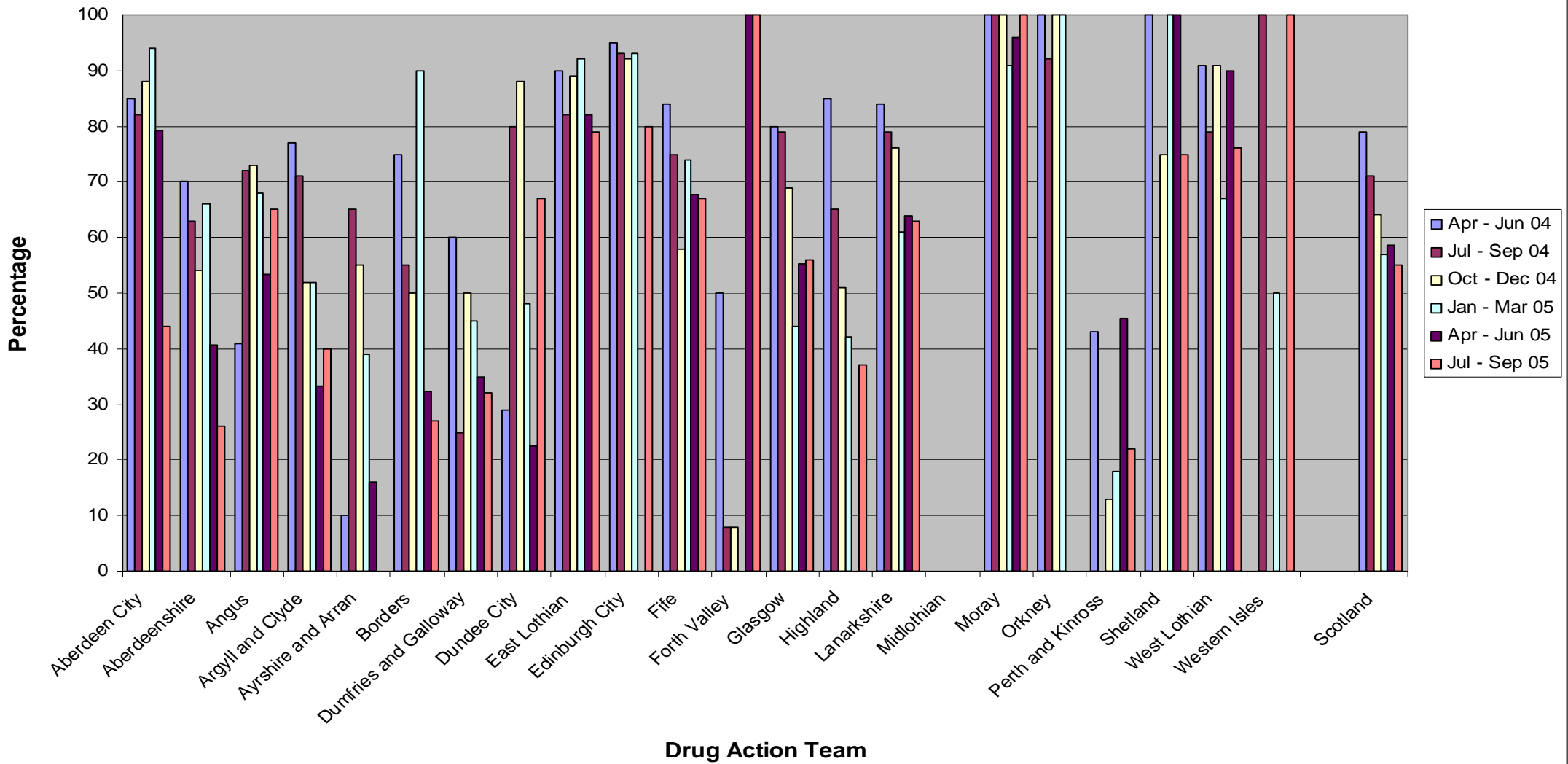
Start of Treatment to Discharge for...

	Planned Discharges						Unplanned Discharges						Disciplinary Discharges					
	Jan - Mar		Apr - Jun		Jul - Sep		Jan - Mar		Apr - Jun		Jul - Sep		Jan - Mar		Apr - Jun		Jul - Sep	
	05		05		05		05		05		05		05		05		05	
	Δ	12 wks	Δ	12 wks	Δ	12 wks	Δ	12 wks	Δ	12 wks	Δ	12 wks	Δ	12 wks	Δ	12 wks	Δ	12 wks
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%
<i>Drug Action Team</i>																		
Aberdeen City	16	73	9	60	10	56	8	47			13	76	1	100	0	0	0	0
Aberdeenshire	1	25	24	69	13	72	7	47	7	44	15	48	0	0	0	0	0	0
Angus	1	33	1	13	0	0	1	50	1	13	0	0	1	8	0	0	0	0
Argyll and Clyde	15	48	12	50	19	42	50	75			18	28	3	75	1	100	0	0
Ayrshire and Arran	46	61	4	44			15	39	7	47			0	0	0	0		
Borders	7	33	15	54	15	65	6	33	5	16	14	70	1	33	1	25	0	0
Dumfries and Galloway	12	40	25	54	22	51	8	40	10	48	22	56	0	0	0	0	1	50
Dundee City	4	80	9	50	7	32	0	0	3	50	2	18	0	0	0	0	0	0
East Lothian	7	27	7	29	13	62	2	25	2	15	7	37	1	100	0	0	0	0
Edinburgh City	19	56			37	73	26	47			33	54	0	0			0	0
Fife	66	48	69	45	70	48	50	40	37	36	27	59	4	67	0	0	1	100
Forth Valley	15	56	23	33	16	41	12	36	9	39	2	40	0	0	0	0	0	0
Glasgow	47	24	41	19	45	25	29	27	28	27	49	41	5	71	2	50	5	33
Highland	6	60			12	63	4	29			2	17	1	100			0	0
Lanarkshire	10	34	42	69	19	46	15	54	15	42	18	35	0	0	0	0	1	100
Midlothian																		
Moray	29	81	12	67	6	38	2	50	7	47	14	56	0	0	0	0	0	0
Orkney	0	0	0	0			0	0	0	0			0	0	0	0		
Perth and Kinross	0	0	0	0	7	100	0	0	0	0	0	0	0	0	0	0	0	0
Shetland	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	14	58	33	70	28	56	4	44	17	38	17	25	5	83	1	100	0	0
Western Isles	1	100			0	0	0	0			0	0	0	0			0	0
Scotland	316	44	326	42	339	45	239	43	148	34	253	43	22	49	5	23	8	28

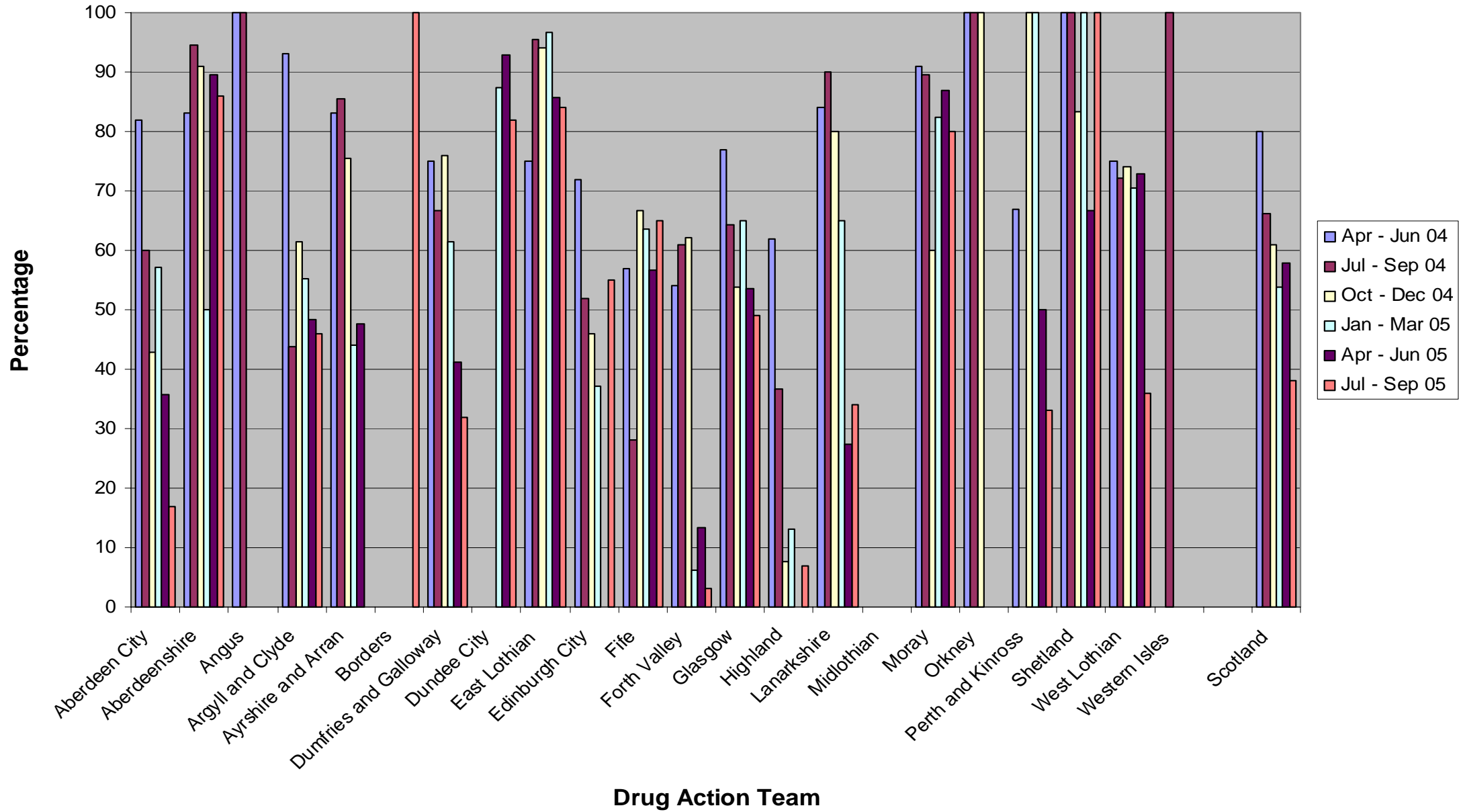
Waiting Times Summary: Percentage of clients receiving an assessment appointment within 21 days of referral



Waiting Times Summary: Percentage of clients who receive structured preparatory and motivational interventions within 14 days of treatment decision (care plan)



Waiting Times Summary: Percentage of clients who receive prescribed drug treatment within 14 days of treatment decision (care plan)



Waiting Times Summary: Percentage of clients who receive community support and/or rehabilitation within 14 days of treatment decision (care plan)

