

National Waiting Times Information Framework Report January – March 2006

The tables and charts present data on the number of clients seen by drug treatment services and the time they waited to be seen for various interventions. The reports only include those clients referred after the 1st of April 2004 and do not take account of the number of clients who were in, or waiting for, treatment before this date.

The tables are:

Table 1 The length of time clients have waited for interventions: clients are grouped into having waited less than 3 weeks or more than 3 weeks from referral to assessment; from care-plan to intervention, clients are classed as having waited less than 2 weeks or more than 2 weeks.

Table 2 Similar to Table 1, showing **trends over the previous 12 months** for which data has been collected.

Table 3 details the number of **clients who were engaged with the service** for more than 12 weeks from referral to discharge.

Table 4 shows the number of clients **who were retained in treatment** (start of treatment to discharge) for more than 12 weeks.

Tables 3 and 4 provide an indication of client retention time within the system. Retention time from start of treatment to planned discharge is potentially a useful indicator of treatment outcome.

Interpreting the Data

It is important to be aware that there are some data quality issues that may impact on analysis e.g. agency compliance, missing data etc. Caution is therefore recommended when interpreting the tables.

The number of services submitting data varies significantly from area to area. To address this, ADAT's are asked to encourage services to submit data. The substance misuse team continues to monitor the number of services submitting data and to provide additional training where necessary.

Key points to note when interpreting the January – March 2006 data are:

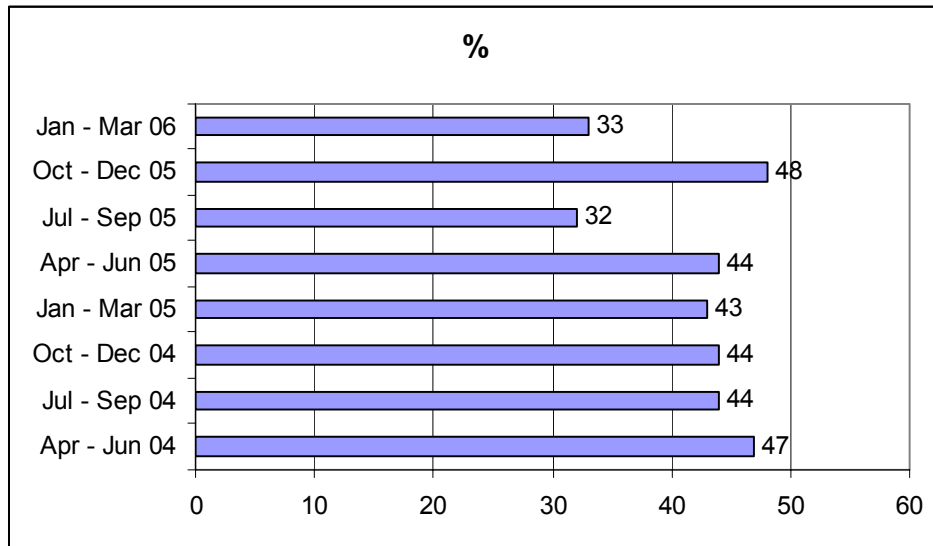
- There have been no submissions from Midlothian DAAT since data collection began due to technical difficulties.
- In addition, there are no January - March 2006 submissions from Perth & Kinross and Forth Valley due to technical issues.
- Missing submissions (i.e. Midlothian, Perth & Kinross and Forth Valley) are represented as blank fields in the tables. Where no clients have been seen, or there are no clients waiting for a specified intervention, zeros have been used.
- There is still some under recording of treatment codes for those clients who are waiting for interventions. The audit of the data collected so far reveals the extent of the problem and DAATs are actively working to fix this.

There is a wide range of demand for substance misuse services across Scotland, and to meet this demand, an equally variable set of practices across the country. In some ADAT areas, the impact of a single specialized service – for example, a crisis management centre – may dramatically alter the distribution of waiting times. Consequently, to compare data across ADATs is risky and potentially inappropriate. These tables are intended to help ADATs monitor and manage performance in their own areas over a period of time.

Residential Rehabilitation and Detoxification

Residential rehabilitation and detoxification services are available in a limited number of ADAT areas. These services provide treatment interventions to clients from across Scotland and as such it is inappropriate to compare their performance at ADAT level. Figure 1 gives details of waiting times for residential rehabilitation and detoxification at Scotland level: the proportion of clients receiving residential interventions within 14 days of their care plan being agreed.

Figure 1: Waiting Times Summary (Scotland): Percentage of clients who receive residential rehabilitation and/or detoxification within 14 days of treatment decision (care plan)



Finally, it is important to remember that data collection only began in April 2004. Data were not collected for clients who were already in the system at that time. As time passes, the picture being presented becomes progressively more meaningful, as we capture information on more of the clients who attend substance misuse services.

Additional Information

As ISD only receive aggregate data from each of the ADAT's, it is not possible for us to validate the data. If you have any more detailed questions regarding the data please contact the ADAT directly.

**Table 1 Waiting Times Summary: Time Waited for Interventions
January - March 2006**

	Ready for treatment to...																								
	Referral to assessment ¹				Structured Preparatory & Motivational Intervention ²				Prescribed Drug Treatment ²				Community Support / Rehabilitation ²				Residential Detox / Rehabilitation ²								
	≤21 days ³		> 21 days ⁴		≤14 days ⁵		> 14 days ⁶		≤14 days ⁵		> 14 days ⁶		≤14 days ⁵		> 14 days ⁶		≤14 days ⁵		> 14 days ⁶						
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%					
<i>Drug Action Team</i>																									
Aberdeen City	100	18	421	74	52+ weeks	82	98	2	2	27-52 weeks	43	84	7	14	27-52 weeks	5	29	9	53	27-52 weeks	0	0	0	0	
Aberdeenshire	55	19	185	65	52+ weeks	27	37	44	60	52+ weeks	37	84	7	16	27-52 weeks	4	22	14	78	52+ weeks	6	29	15	71	52+ weeks
Angus	46	47	52	53	52+ weeks	2	40	0	0	8-14 days	0	0	1	50	13-26 weeks	0	0	19	100	52+ weeks	0	0	0	0	52+ weeks
Argyll and Clyde	473	54	299	34	52+ weeks	71	36	111	57	52+ weeks	40	22	137	75	52+ weeks	193	54	148	42	52+ weeks	2	10	19	90	5-8 weeks
Ayrshire and Arran	268	34	436	55	52+ weeks	21	15	118	84	52+ weeks	46	78	11	19	52+ weeks	55	75	16	22	52+ weeks	7	88	1	13	52+ weeks
Borders	110	27	253	62	52+ weeks	49	32	98	64	52+ weeks	0	0	1	100	5-8 weeks	49	58	30	36	52+ weeks	23	24	71	73	27-52 weeks
Dumfries and Galloway	167	62	86	32	52+ weeks	34	92	2	5	5-8 weeks	34	85	5	13	52+ weeks	53	82	12	18	52+ weeks	0	0	1	100	
Dundee City	90	57	52	33	52+ weeks	24	83	5	17	27-52 weeks	15	100	0	0	<7days	5	36	9	64	52+ weeks	0	0	0	0	
East Lothian	104	49	87	41	52+ weeks	47	90	5	10	52+ weeks	40	93	3	7	52+ weeks	8	6	113	90	52+ weeks	0	0	0	0	
Edinburgh City	140	44	151	48	52+ weeks	11	19	44	77	52+ weeks	1	25	2	50	52+ weeks	51	50	50	49	52+ weeks	0	0	14	100	52+ weeks
Fife	494	34	800	55	52+ weeks	48	67	23	32	52+ weeks	19	68	9	32	52+ weeks	198	91	17	8	52+ weeks	0	0	0	0	
Forth Valley																									
Glasgow	928	71	321	25	52+ weeks	203	48	211	50	52+ weeks	105	50	98	47	52+ weeks	148	37	235	58	52+ weeks	100	39	152	59	52+ weeks
Highland	85	67	34	27	52+ weeks	70	48	74	50	52+ weeks	11	85	2	15	52+ weeks	4	40	6	60	52+ weeks	0	0	0	0	
Lanarkshire	205	36	315	56	52+ weeks	89	58	64	42	52+ weeks	6	21	22	76	52+ weeks	68	57	46	38	52+ weeks	0	0	0	0	
Midlothian																									
Moray	31	28	57	51	52+ weeks	14	93	1	7	52+ weeks	23	96	1	4	5-8 weeks	11	92	1	8	52+ weeks	0	0	1	100	52+ weeks
Orkney	6	43	4	29	5-8 weeks	9	100	0	0	<7days	0	0	0	0		9	100	0	0	<7days	0	0	0	0	
Perth and Kinross																									
Shetland	9	100	0	0	<7days	0	0	0	0		8	100	0	0	8-14 days	0	0	0	0		0	0	0	0	
West Lothian	163	39	228	54	52+ weeks	19	86	2	9	5-8 weeks	32	40	34	43	52+ weeks	62	36	84	49	27-52 weeks	0	0	0	0	
Western Isles	10	63	5	31	52+ weeks	0	0	7	100	52+ weeks	0	0	2	67	5-8 weeks	0	0	10	91	52+ weeks	0	0	0	0	
Scotland	3484	44	3786	47		820	49	811	48		460	55	342	41		923	51	819	45		138	33	274	65	

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period OR the time between date referral received / first contact and the end of the reporting period for those still waiting for assessment.

2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period OR the time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the end of the reporting period for those still waiting for an intervention.

3 - Includes the number of clients who received an assessment appointment within 21 days of referral

4 - Includes the number of clients who received an assessment appointment more than 21 days after referral AND the number of clients who are still waiting for an assessment appointment and have already waited more than 21 days

5 - Includes the number of clients who received a treatment appointment within 14 days of date care plan agreed / date decision on treatment made / date client ready for treatment

6 - Includes the number of clients who received a treatment appointment more than 14 days after treatment decision AND the number of clients who are still waiting for a treatment appointment and have already waited more than 14 days

Note: Clients who are still waiting for an appointment and have waited less than 21 days for an assessment appointment or less than 14 days for a treatment appointment are not included in these figures.

Table 2 Waiting Times Summary: Trend Data
April 2005 - March 2006

Ready for treatment to...

	Referral to Assessment ¹				Structured Preparatory & Motivational Intervention ²				Prescribed Drug Treatment ²				Community Support / Rehabilitation ²				Residential Detox / Rehabilitation ²																							
	Apr-Jun 05		Jul-Sep 05		Oct-Dec 05		Jan-Mar 06		Apr-Jun 05		Jul-Sep 05		Oct-Dec 05		Jan-Mar 06		Apr-Jun 05		Jul-Sep 05		Oct-Dec 05		Jan-Mar 06																	
	≤21 days ³		≤21 days ³		≤21 days ³		≤21 days ³		≤14 days ⁴		≤14 days ⁴		≤14 days ⁴		≤14 days ⁴		≤14 days ⁴		≤14 days ⁴		≤14 days ⁴		≤14 days ⁴																	
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%																
<i>Drug Action Team</i>																																								
Aberdeen City	33	6	13	2			100	18	19	79	4	44		82	98	10	36	4	17		43	84	5	31	1	11		5	29	0	0	0	0		0	0				
Aberdeenshire	58	28	58	25	41	17	55	19	11	41	7	26	6	15	27	37	17	89	37	86	30	79	37	84	3	30	3	27	4	27	4	22	8	36	5	24	1	7	6	29
Angus	24	18	14	67	19	79	46	47	16	53	17	65	13	59	2	40	0	0	0	0	0	0	0	0	3	20	1	6	1	6	0	0	0	0	0	0	0	0	0	0
Argyll and Clyde	342	66	408	41	299	34	473	54	34	33	64	40	24	20	71	36	42	48	70	46	38	25	40	22	88	52	122	41	105	38	193	54	0	0	13	22	25	38	2	10
Ayrshire and Arran	102	22	631	56	297	42	268	34	5	16	121	46	54	30	21	15	21	48	50	71	30	71	46	78	6	33	95	72	50	61	55	75	1	100	9	75	7	78	7	88
Borders	114	36	52	21	75	27	110	27	20	32	17	27	28	32	49	32	0	0	3	100	1	100	0	0	9	64	1	14	2	18	49	58	46	58	6	15	23	23	23	24
Dumfries and Galloway	147	49	127	45	122	48	167	62	15	35	17	31	4	6	34	92	14	41	12	32	24	80	34	85	41	59	27	53	25	61	53	82	0	0	0	0	0	0	0	0
Dundee City	69	20	127	30	117	30	90	57	7	23	37	67	31	58	24	83	13	93	14	82	23	92	15	100	4	80	9	45	5	33	5	36	0	0	0	0	0	0	0	0
East Lothian	105	64	83	58	103	53	104	49	32	82	27	79	4	44	47	90	18	86	21	84	0	0	40	93	16	14	3	12	0	0	8	6	0	0	0	0	0	0	0	0
Edinburgh City			207	31	106	19	140	44			67	80	21	57	11	19			33	55	15	41	1	25			69	53	41	43	51	50			0	0	156	73	0	0
Fife	488	26	401	28	381	29	494	34	71	68	36	67	60	73	48	67	30	57	13	65	15	63	19	68	197	84	149	87	135	88	198	91	0	0	0	0	0	0	0	0
Forth Valley	197	78	136	86	81	79			94	100	45	100	0	0			22	13	6	3	3	2			3	10	0	0	1	4			0	0	0	0	0	0	0	0
Glasgow	1238	73	1226	73	1140	70	928	71	245	55	245	56	228	43	203	48	99	54	111	49	114	45	105	50	126	40	174	42	184	43	148	37	120	43	95	39	114	42	100	39
Highland			107	56	106	65	85	67			62	37	48	29	70	48			7	7	10	9	11	85			39	76	33	72	4	40			0	0	0	0	0	0
Lanarkshire	222	20	206	19	230	42	205	36	74	64	92	63	101	65	89	58	15	27	10	34	14	45	6	21	18	32	33	52	55	56	68	57	0	0	0	0	1	0	0	0
Midlothian																																								
Moray	60	56	34	37	43	38	31	28	24	96	12	92	17	94	14	93	20	87	12	80	14	93	23	96	11	92	10	91	13	93	11	92	0	0	0	0	0	0	0	0
Orkney	1	50	2	67	6	75	6	43	0	0	0	0	5	100	9	100	0	0	0	0	0	0	0	0	0	0	2	100	2	67	9	100	0	0	0	0	0	0	0	0
Perth and Kinross	10	5	24	9					5	45	2	22					1	50	1	33					2	29	2	20					0	0	0	0				
Shetland	5	100	6	100	5	100	9	100	1	100	3	75	2	100	0	0	4	67	3	100	3	100	8	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	178	50	171	41	104	33	163	39	18	90	22	76	20	87	19	86	43	73	10	34	22	46	32	40	64	74	56	44	48	36	62	36	0	0	0	0	0	0	0	0
Western Isles			5	56	5	56	10	63			2	100	1	17	0	0			0	0	1	25	0	0			1	33	0	0	0	0			0	0	0	0	0	0
Scotland	3393	40	4038	40	3280	42	3484	44	691	59	899	53	667	42	820	49	369	58	417	40	357	36	460	55	555	50	797	51	704	45	923	51	175	44	128	32	327	48	138	33

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period.

2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period.

3 - Includes the number of clients who received an assessment appointment within 21 days of referral

4 - Includes the number of clients who received a treatment appointment within 14 days of date care plan agreed / date decision on treatment made / date client ready for treatment

Note: Clients who are still waiting for an appointment and have waited less than 21 days for an assessment appointment or less than 14 days for a treatment appointment are not included in these figures.

Table 3 Waiting Times Summary - Referral to Discharge
April 2005 - March 2006

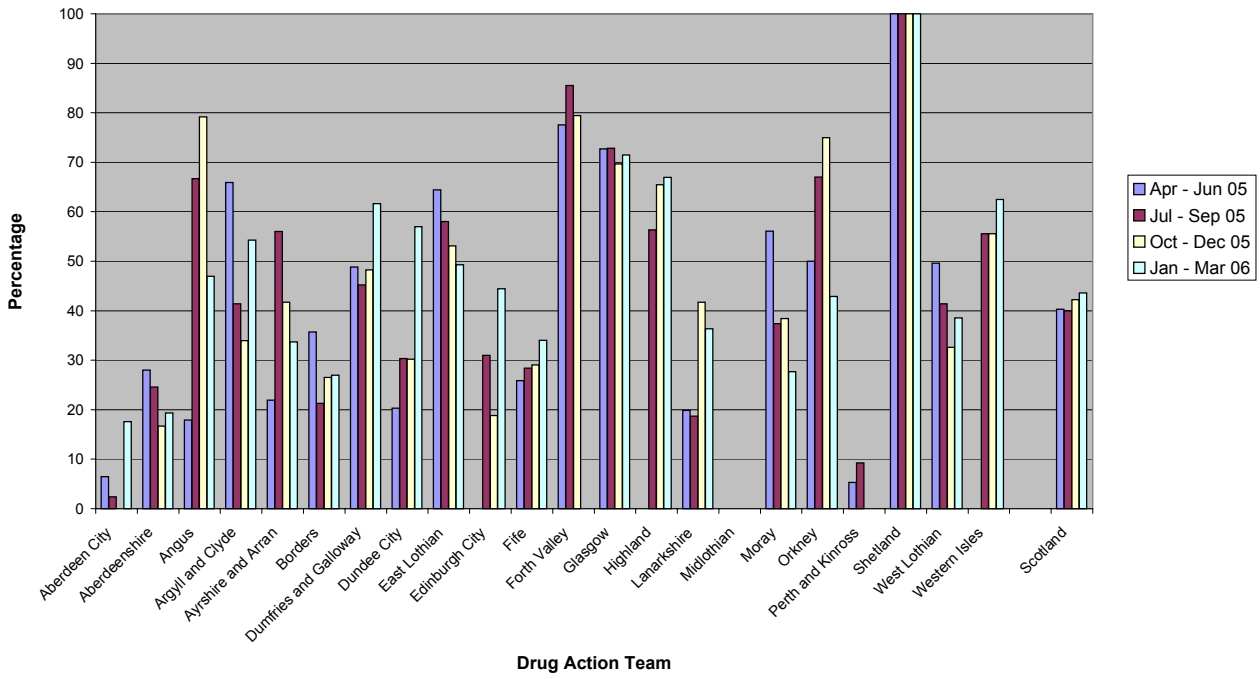
	Referral to Discharge for...																							
	Planned Discharges				Unplanned Discharges				Disciplinary Discharges															
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar												
	05	05	05	06	05	05	05	06	05	05	05	06												
>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks												
n	%	n	%	n	%	n	%	n	%	n	%	n	%											
<i>Drug Action Team</i>																								
Aberdeen City	43	90	27	75			39	80	23	64	32	78			46	64	0	0	1	100			1	100
Aberdeenshire	31	82	22	69	11	92	16	59	13	43	52	84	16	47	46	70	0	0	0	0	1	50	0	0
Angus	3	14	0	0	0	0	0	0	9	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Argyll and Clyde	38	27	45	35	64	45	79	46	39	29	64	31	116	38	81	38	1	9	1	14	5	63	1	33
Ayrshire and Arran	7	18	51	33	24	21	78	43	31	36	27	17	31	19	26	20	0	0	6	12	4	19	2	15
Borders	17	55	24	73	20	67	44	59	17	29	30	60	30	52	44	48	3	75	0	0	6	67	2	50
Dumfries and Galloway	44	49	36	55	29	45	32	28	28	40	68	61	51	52	32	29	0	0	1	50	0	0	0	0
Dundee City	19	40	21	38	13	22	32	41	58	41	53	36	29	24	22	31	0	0	0	0	0	0	0	0
East Lothian	12	17	21	36	0	0	27	41	30	64	24	55	0	0	21	35	0	0	0	0	0	0	1	100
Edinburgh City			74	54	76	48	26	60			55	34	113	48	29	53			0	0	0	0	1	100
Fife	155	58	143	59	126	68	239	74	221	37	236	46	205	49	196	42	1	100	1	100	2	100	0	0
Forth Valley	33	25	17	21	2	4			19	70	3	60	2	67			0	0	0	0	0	0	0	0
Glasgow	78	25	73	30	89	44	88	48	94	24	159	32	209	43	123	38	3	60	6	24	3	19	8	47
Highland			19	56	23	52	30	67			16	48	18	34	41	58			0	0	1	100	1	50
Lanarkshire	52	66	33	52	43	45	118	67	59	35	75	46	55	38	63	35	2	50	1	100	7	88	1	100
Midlothian																								
Moray	15	42	9	35	14	52	10	48	14	61	22	63	29	63	19	61	0	0	0	0	0	0	0	0
Orkney	0	0	0	0	0	0	2	50	0	0	0	0	0	0	1	33	0	0	0	0	0	0	0	0
Perth and Kinross	6	38	11	48					11	48	1	50					0	0	7	100				
Shetland	0	0	0	0	1	50	2	67	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	54	65	47	70	51	73	82	80	55	35	51	29	50	32	63	31	1	100	1	100	13	100	6	100
Western Isles			1	50	0	0	0	0			0	0	0	0	0	0			0	0	0	0	0	0
Scotland	607	42	674	45	586	47	944	56	721	36	968	40	954	41	853	39	11	27	25	25	42	43	24	46

**Table 4 Waiting Times Summary: Start of Treatment to Discharge
April 2005 - March 2006**

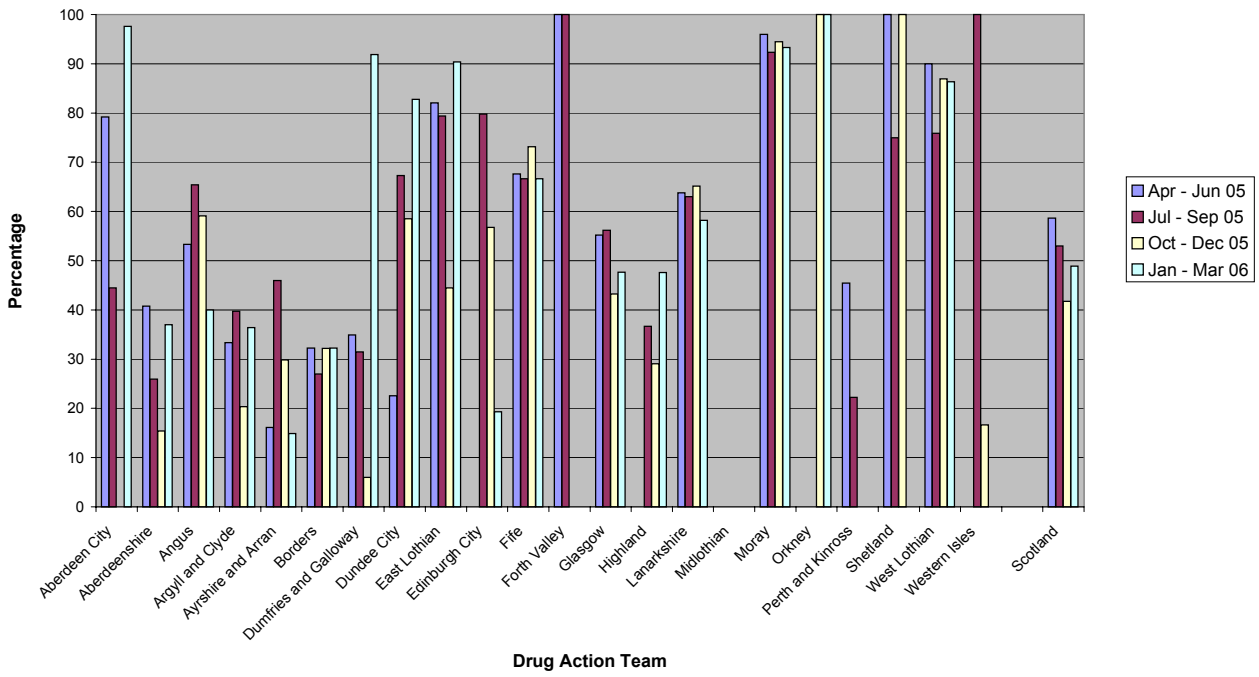
Start of Treatment to Discharge for...

	Planned Discharges				Unplanned Discharges				Disciplinary Discharges															
	Apr-Jun		Oct-Dec		Apr-Jun		Oct-Dec		Apr-	Jul-Sep	Oct-Dec	Jan-												
	05	Jul-Sep 05	05	06	05	Jul-Sep 05	05	06	Jun 05	05	05	Mar 06												
	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks	>12 wks												
n	%	n	%	n	%	n	%	n	%	n	%	n	%											
<i>Drug Action Team</i>																								
Aberdeen City	9	60	10	56									0	0										
Aberdeenshire	24	69	13	72	4	40	7	47	7	44	15	48	19	73	12	48	0	0	0	0	0	0		
Angus	1	13	0	0	0	0	0	0	1	13	0	0	0	0	0	0	0	0	0	0	0	0		
Argyll and Clyde	12	50	19	42	26	52	32	71			18	28	144	74	7	13	1	100	0	0	4	100	1	100
Ayrshire and Arran	4	44	19	42	14	42	12	38	7	47	4	12	60	65	7	30	0	0	0	0	2	22	0	0
Borders	15	54	15	65	17	71	32	58	5	16	14	70	43	67	11	31	1	25	0	0	0	0	2	50
Dumfries and Galloway	25	54	22	51	16	57	19	36	10	48	22	56	19	79	11	37	0	0	1	50	0	0	0	0
Dundee City	9	50	7	32	0	0	21	50	3	50	2	18	0	0	12	67	0	0	0	0	0	0	0	0
East Lothian	7	29	13	62		0	18	62	2	15	7	37		0	8	50	0	0	0	0	0	1	100	
Edinburgh City			37	73	19	54	17	74			33	54	103	72	10	63		0	0	0	0	0	0	0
Fife	69	45	70	48	48	66	95	71	37	36	27	59	77	68	14	33	0	0	1	100	2	100	0	0
Forth Valley	23	33	16	41		0			9	39	2	40		0		0	0	0	0	0	0	0	0	0
Glasgow	41	19	45	25	65	46	65	57	28	27	49	41	264	77	75	51	2	50	5	33	2	14	7	50
Highland			12	63	13	54	26	76			2	17	35	58	31	56		0	0	0	0	1	50	
Lanarkshire	42	69	19	46	25	42	104	74	15	42	18	35	63	77	26	41	0	0	1	100	2	50	1	100
Midlothian																								
Moray	12	67	6	38	9	50	5	42	7	47	14	56	51	85	2	17	0	0	0	0	0	0	0	0
Orkney	0	0	0	0		0	2	50	0	0	0	0	0	0	1	50	0	0	0	0	0	0	0	0
Perth and Kinross	0	0	7	100					0	0	0	0					0	0	0	0	0	0	0	0
Shetland	0	0	0	0	1	50	2	67	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	33	70	28	56	23	51	51	69	17	38	17	25	56	70	27	41	1	100	0	0	5	100	5	83
Western Isles				0		0	0	0			0	0	0	0	0	0		0	0	0	0	0	0	0
Scotland	326	42	358	45	280	51	508	63	148	34	257	41	934	73	254	42	5	23	8	21	17	27	18	53

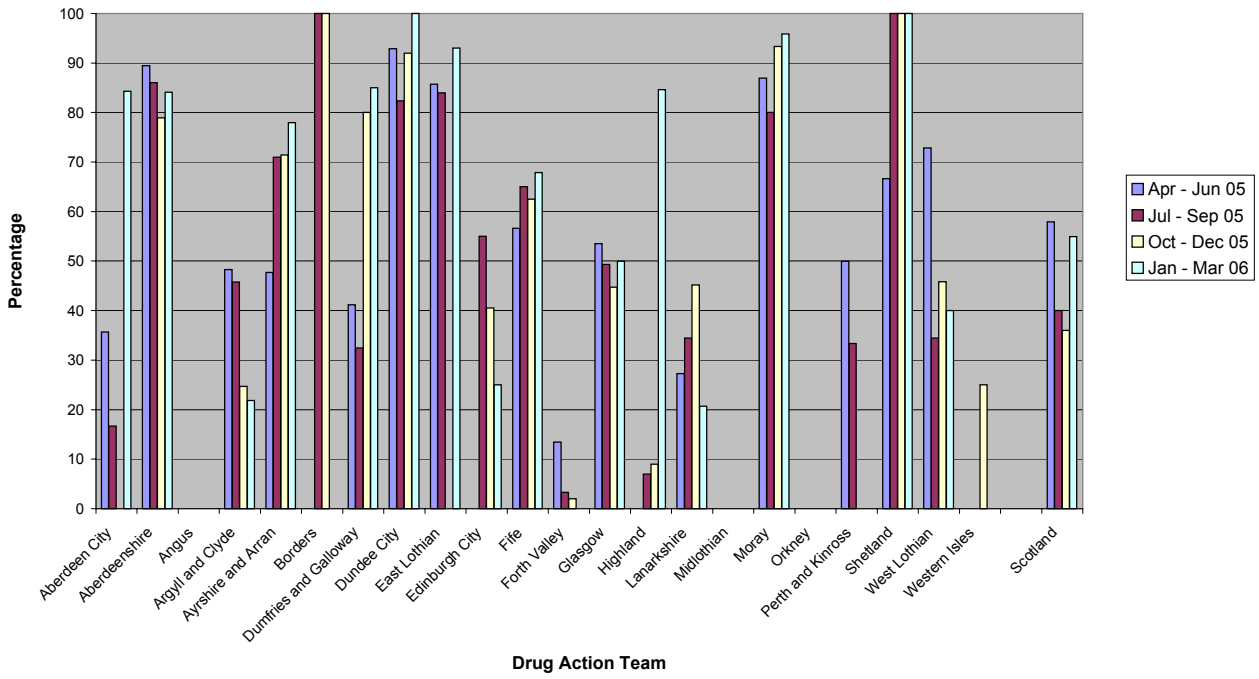
Waiting Times Summary: Percentage of clients receiving an assessment appointment within 21 days of referral



Waiting Times Summary: Percentage of clients who receive structured preparatory and motivational interventions within 14 days of treatment decision (care plan)



Waiting Times Summary: Percentage of clients who receive prescribed drug treatment within 14 days of treatment decision (care plan)



Waiting Times Summary: Percentage of clients who receive community support and/or rehabilitation within 14 days of treatment decision (care plan)

