

## National Waiting Times Information Framework Report April – June 2006

The tables and charts present data on the number of clients seen by drug treatment services and the time they waited to be seen for various interventions. The reports only include those clients referred after the 1<sup>st</sup> of April 2004 and do not take account of the number of clients who were in, or waiting for, treatment before this date.

The tables are:

**Table 1 The length of time clients have waited for interventions:** clients are grouped into having waited less than 3 weeks or more than 3 weeks from referral to assessment; from care-plan to intervention, clients are classed as having waited less than 2 weeks or more than 2 weeks.

**Table 2** Similar to Table 1, showing **trends over the previous 12 months** for which data has been collected.

**Table 3** details the number of **clients who were engaged with the service** for more than 12 weeks from referral to discharge.

**Table 4** shows the number of clients **who were retained in treatment** (start of treatment to discharge) for more than 12 weeks.

Tables 3 and 4 provide an indication of client retention time within the system. Retention time from start of treatment to planned discharge is potentially a useful indicator of treatment outcome.

### Interpreting the Data

It is important to be aware that there are some data quality issues that may impact on analysis e.g. agency compliance, missing data etc. Caution is therefore recommended when interpreting the tables.

The number of services submitting data varies significantly from area to area. To address this, ADAT's are asked to encourage services to submit data. The substance misuse team continues to monitor the number of services submitting data and to provide additional training where necessary.

Key points to note when interpreting the April - June 2006 data are:

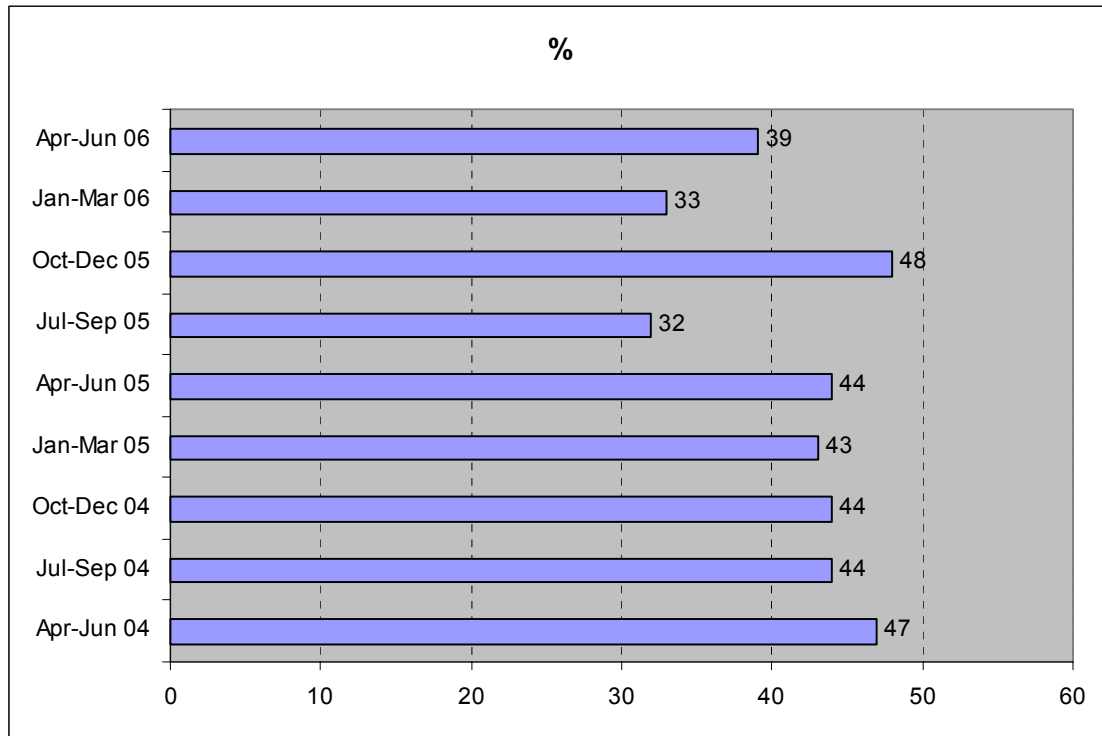
- There have been no submissions from Midlothian DAAT since data collection began due to technical difficulties.
- In addition, there are no April – June 2006 submissions from Perth & Kinross due to technical issues.
- Missing submissions (i.e. Midlothian, Perth & Kinross) are represented as blank fields in the tables. Where no clients have been seen, or there are no clients waiting for a specified intervention, zeros have been used.
- There is still some under recording of treatment codes for those clients who are waiting for interventions. The audit of the data collected so far reveals the extent of the problem and DAATs are actively working to fix this.

There is a wide range of demand for substance misuse services across Scotland, and to meet this demand, an equally variable set of practices across the country. In some ADAT areas, the impact of a single specialized service – for example, a crisis management centre – may dramatically alter the distribution of waiting times. Consequently, to compare data across ADATs is risky and potentially inappropriate. These tables are intended to help ADATs monitor and manage performance in their own areas over a period of time.

### *Residential Rehabilitation and Detoxification*

Residential rehabilitation and detoxification services are available in a limited number of ADAT areas. These services provide treatment interventions to clients from across Scotland and as such it is inappropriate to compare their performance at ADAT level. Figure 1 gives details of waiting times for residential rehabilitation and detoxification at Scotland level: the proportion of clients receiving residential interventions within 14 days of their care plan being agreed.

**Figure 1:** Waiting Times Summary (Scotland): Percentage of clients who receive residential rehabilitation and/or detoxification within 14 days of treatment decision (care plan)



Finally, it is important to remember that data collection only began in April 2004. Data were not collected for clients who were already in the system at that time. As time passes, the picture being presented becomes progressively more meaningful, as we capture information on more of the clients who attend substance misuse services.

### **Additional Information**

As ISD only receive aggregate data from each of the ADAT's, it is not possible for us to validate the data. If you have any more detailed questions regarding the data please contact the ADAT directly.

Waiting Times Summary: Time Waited for Interventions  
Apr-Jun 2006

	Ready for treatment to...																								
	Referral to assessment <sup>1</sup>				Structured Preparatory & Motivational Intervention <sup>2</sup>				Prescribed Drug Treatment <sup>2</sup>				Community Support / Rehabilitation <sup>2</sup>				Residential Detox / Rehabilitation <sup>2</sup>								
	<=21 days <sup>3</sup>		>21 days <sup>4</sup>		Longest Wait		<=14 days <sup>5</sup>		>14 days <sup>6</sup>		Longest Wait		<=14 days <sup>5</sup>		>14 days <sup>6</sup>		Longest Wait		<=14 days <sup>5</sup>		>14 days <sup>6</sup>		Longest Wait		
	n	%	n	%		n	%	n	%		n	%	n	%		n	%	n	%		n	%	n	%	
<i>Drug Action Team</i>																									
Aberdeen City	20	3	674	92	52+ wks	17	37	29	63	52+ wks	17	38	28	62	52+ wks	1	7	13	93	52+ wks	7	58	5	42	52+ wks
Aberdeenshire	58	20	207	71	52+ wks	17	25	48	72	52+ wks	36	86	3	7	52+ wks	1	6	16	94	52+ wks	7	27	16	62	52+ wks
Angus	27	87	1	3	5-8 wks	25	83	3	10	13-26 wks	4	100	0	0	<7 days	2	8	21	84	52+ wks	0	0	0	0	
Argyll and Clyde	484	63	226	29	52+ wks	128	47	139	51	52+ wks	31	16	155	82	52+ wks	114	38	186	61	52+ wks	2	10	19	90	52+ wks
Ayrshire and Arran	212	28	469	61	52+ wks	25	15	141	85	52+ wks	27	73	10	27	52+ wks	43	77	13	23	52+ wks	10	59	5	29	5-8 wks
Borders	61	24	180	71	52+ wks	19	19	76	78	52+ wks	2	100	0	0	8-14 days	0	0	10	100	52+ wks	4	5	71	91	52+ wks
Dumfries and Galloway	286	82	38	11	13-26 wks	13	57	9	39	13-26 wks	27	36	45	59	13-26 wks	53	71	17	23	52+ wks	0	0	0	0	
Dundee City	67	42	70	43	52+ wks	15	60	8	32	52+ wks	12	100	0	0	<7 days	9	50	9	50	52+ wks	0	0	0	0	
East Lothian	91	81	11	10	52+ wks	42	89	5	11	52+ wks	25	89	3	11	52+ wks	1	1	120	98	52+ wks	0	0	0	0	
Edinburgh City	105	37	161	56	52+ wks	57	65	31	35	52+ wks	2	100	0	0	8-14 days	35	66	18	34	52+ wks	0	0	0	0	
Fife	539	34	848	54	52+ wks	31	58	22	42	52+ wks	8	47	9	53	52+ wks	172	86	18	9	52+ wks	0	0	0	0	
Forth Valley	68	74	15	16	5-8 wks	0	0	0	0		6	4	143	92	52+ wks	4	100	0	0	<7 days	0	0	0	0	
Glasgow	985	83	137	12	52+ wks	183	45	209	52	52+ wks	108	42	129	50	52+ wks	129	33	240	61	52+ wks	115	53	98	45	52+ wks
Highland	91	76	23	19	52+ wks	43	32	90	67	52+ wks	8	67	4	33	52+ wks	6	16	29	78	52+ wks	0	0	0	0	
Lanarkshire	228	41	290	52	52+ wks	84	58	62	42	52+ wks	10	37	17	63	52+ wks	81	56	60	41	52+ wks	0	0	1	100	5-8 wks
Midlothian																									
Moray	38	43	44	49	52+ wks	14	93	1	7	52+ wks	11	85	1	8	15-21 days	9	90	1	10	52+ wks	0	0	1	100	52+ wks
Orkney	5	71	2	29	5-8 wks	4	100	0	0	<7 days	0	0	0	0		4	100	0	0	<7 days	0	0	0	0	
Perth and Kinross																									
Shetland	16	94	1	6	22-28 days	12	80	3	20	22-28 days	11	100	0	0	8-14 days	3	100	0	0	8-14 days	0	0	0	0	
West Lothian	159	42	193	51	52+ wks	24	83	4	14	5-8 wks	12	13	72	78	52+ wks	20	12	137	83	52+ wks	0	0	0	0	
Western Isles	6	75	2	25	22-28 days	2	100	0	0	<7 days	0	0	0	0		0	0	0	0		1	100	0	0	<7 days
<b>Scotland</b>	<b>3546</b>	<b>46</b>	<b>3592</b>	<b>46</b>		<b>755</b>	<b>45</b>	<b>880</b>	<b>53</b>		<b>357</b>	<b>35</b>	<b>619</b>	<b>61</b>		<b>687</b>	<b>42</b>	<b>908</b>	<b>55</b>		<b>146</b>	<b>39</b>	<b>216</b>	<b>58</b>	

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period OR the time between date referral received / first contact and the end of the reporting period for those still waiting for assessment.

2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period OR the time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the end of the reporting period for those still waiting for an intervention

3 - Includes the number of clients who received an assessment appointment within 21 days of referral

4 - Includes the number of clients who received an assessment appointment more than 21 days after referral AND the number of clients who are still waiting for an assessment appointment and have already waited more than 21 days

5 - Includes the number of clients who received a treatment appointment within 14 days of date care plan agreed / date decision on treatment made / date client ready for treatment

6 - Includes the number of clients who received a treatment appointment more than 14 days after treatment decision AND the number of clients who are still waiting for a treatment appointment and have already waited more than 14 days

Note: Clients who are still waiting for an appointment and have waited less than 21 days for an assessment appointment or less than 14 days for a treatment appointment are not included in these figures.

Waiting Times Summary: Trend Data  
Apr-Jun 2006

	Ready for treatment to...																																									
	Referral to Assessment <sup>1</sup>				Structured Preparatory & Motivational Intervention <sup>2</sup>				Prescribed Drug Treatment <sup>2</sup>				Community Support / Rehabilitation <sup>2</sup>				Residential Detox / Rehabilitation <sup>2</sup>																									
	Jul-Sep05		Oct-Dec 05		Jan-Mar06		Apr-Jun 06		Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06		Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06																			
	<=21 days <sup>3</sup>	n %	<=21 days <sup>3</sup>	n %	<=21 days <sup>3</sup>	n %	<=21 days <sup>3</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %	<=14 days <sup>4</sup>	n %																		
<i>Drug Action Team</i>	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%								
Aberdeen City	13	2			100	18	20	3	4	44			82	98	17	37	4	17			43	84	17	38	1	11			5	29	1	7	0	0	0	0	7	58				
Aberdeenshire	58	25	41	17	55	19	58	20	7	26	6	15	27	37	17	25	37	86	30	79	37	84	36	86	3	27	4	27	4	22	1	6	5	24	1	7	6	29	7	27		
Angus	14	67	19	79	46	47	27	87	17	65	13	59	2	40	25	83	0	0	0	0	0	0	4	100	1	6	1	6	0	0	2	8	0	0	0	0	0	0	0	0		
Argyll and Clyde	408	41	299	34	473	54	484	63	64	40	24	20	71	36	128	47	70	46	38	25	40	22	31	16	122	41	105	38	193	54	114	38	13	22	25	38	2	10	2	10		
Ayrshire and Arran	631	56	297	42	268	34	212	28	121	46	54	30	21	15	25	15	50	71	30	71	46	78	27	73	95	72	50	61	55	75	43	77	9	75	7	78	7	88	10	59		
Borders	52	21	75	27	110	27	61	24	17	27	28	32	49	32	19	19	3	100	1	100	0	0	2	100	1	14	2	18	49	58	0	0	6	15	23	23	23	24	4	5		
Dumfries and Galloway	127	45	122	48	167	62	286	82	17	31	4	6	34	92	13	57	12	32	24	80	34	85	27	36	27	53	25	61	53	82	53	71	0	0	0	0	0	0	0	0	0	0
Dundee City	127	30	117	30	90	57	67	42	37	67	31	58	24	83	15	60	14	82	23	92	15	100	12	100	9	45	5	33	5	36	9	50	0	0	0	0	0	0	0	0	0	0
East Lothian	83	58	103	53	104	49	91	81	27	79	4	44	47	90	42	89	21	84	0	0	40	93	25	89	3	12	0	0	8	6	1	1	0	0	0	0	0	0	0	0	0	0
Edinburgh City	207	31	106	19	140	44	105	37	67	80	21	57	11	19	57	65	33	55	15	41	1	25	2	100	89	53	41	43	51	50	35	66	0	0	156	73	0	0	0	0	0	0
Fife	401	28	381	29	494	34	539	34	36	67	60	73	48	67	31	58	13	65	15	63	19	68	8	47	149	87	135	88	198	91	172	86	0	0	0	0	0	0	0	0	0	0
Forth Valley	136	86	81	79			68	74	45	100	0	0	0	0	0	0	6	3	3	2			6	4	0	0	1	4			4	100	0	0	0	0	0	0	0	0		
Glasgow	1226	73	1140	70	928	71	985	83	245	56	228	43	203	48	183	45	111	49	114	45	105	50	108	42	174	42	184	43	148	37	129	33	95	39	114	42	100	39	115	53		
Highland	107	56	106	65	85	67	91	76	62	37	48	29	70	48	43	32	7	7	10	9	11	85	8	67	39	76	33	72	4	40	6	16	0	0	0	0	0	0	0	0		
Lanarkshire	206	19	230	42	205	36	228	41	92	63	101	65	89	58	84	58	10	34	14	45	6	21	10	37	33	52	55	56	68	57	81	56	0	0	1	0	0	0	0	0		
Midlothian																																										
Moray	34	37	43	38	31	28	38	43	12	92	17	94	14	93	14	93	12	80	14	93	23	96	11	85	10	91	13	93	11	92	9	90	0	0	0	0	0	0	0	0		
Orkney	2	67	6	75	6	43	5	71	0	0	5	100	9	100	4	100	0	0	0	0	0	0	0	0	2	100	2	67	9	100	4	100	0	0	0	0	0	0	0	0		
Perth and Kinross	24	9							2	22							1	33							2	20																
Shetland	6	100	5	100	9	100	16	94	3	75	2	100	0	0	12	80	3	100	3	100	8	100	11	100	0	0	0	0	0	0	3	100	0	0	0	0	0	0	0	0		
West Lothian	171	41	104	33	163	39	159	42	22	76	20	87	19	86	24	83	10	34	22	46	32	40	12	13	56	44	48	36	62	36	20	12	0	0	0	0	0	0	0	0		
Western Isles	5	56	5	56	10	63	6	75	2	100	1	17	0	0	2	100	0	0	1	25	0	0	0	0	1	33	0	0	0	0	0	0	0	0	0	0	0	0	1	100		
<b>Scotland</b>	<b>4038</b>	<b>40</b>	<b>3280</b>	<b>42</b>	<b>3484</b>	<b>44</b>	<b>3546</b>	<b>46</b>	<b>899</b>	<b>53</b>	<b>667</b>	<b>42</b>	<b>820</b>	<b>49</b>	<b>755</b>	<b>45</b>	<b>417</b>	<b>40</b>	<b>357</b>	<b>36</b>	<b>460</b>	<b>55</b>	<b>357</b>	<b>35</b>	<b>797</b>	<b>51</b>	<b>704</b>	<b>45</b>	<b>923</b>	<b>51</b>	<b>687</b>	<b>42</b>	<b>128</b>	<b>32</b>	<b>327</b>	<b>48</b>	<b>138</b>	<b>33</b>	<b>146</b>	<b>39</b>		

1 - Time between date referral received / first contact and the first appointment date offered for assessment for those assessed during the reporting period.  
2 - Time between date care plan is agreed / decision on treatment is made / date client ready for treatment and the first appointment date offered for an intervention for those receiving this intervention during the reporting period.  
3 - Includes the number of clients who received an assessment appointment within 21 days of referral  
4 - Includes the number of clients who received a treatment appointment within 14 days of date care plan agreed / date decision on treatment made / date client ready for treatment

Waiting Times Summary - Referral to Discharge  
Apr-Jun 2006

Referral to Discharge for...

	Planned Discharges				Unplanned Discharges				Disciplinary Discharges															
	Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06		Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06									
	>12 wks	%	>12 wks	%	>12 wks	%	>12 wks	%	>12 wks	%	>12 wks	%	>12 wks	%	>12 wks	%								
<i>Drug Action Team</i>	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%								
Aberdeen City	27	75			39	80	37	97	32	78			46	64	33	97	1	100			1	100	2	100
Aberdeenshire	22	69	11	92	16	59	14	64	52	84	16	47	46	70	48	63	0	0	1	50	0	0	0	0
Angus	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Argyll and Clyde	45	35	64	45	79	46	102	55	64	31	116	38	81	38	96	36	1	14	5	63	1	33	4	50
Ayrshire and Arran	51	33	24	21	78	43	56	29	27	17	31	19	26	20	85	40	6	12	4	19	2	15	1	5
Borders	24	73	20	67	44	59	17	63	30	60	30	52	44	48	26	62	0	0	6	67	2	50	1	100
Dumfries and Galloway	36	55	29	45	32	28	30	43	68	61	51	52	32	29	34	19	1	50	0	0	0	0	0	0
Dundee City	21	38	13	22	32	41	20	41	53	36	29	24	22	31	17	43	0	0	0	0	0	0	0	0
East Lothian	21	36	0	0	27	41	39	54	24	55	0	0	21	35	11	35	0	0	0	0	1	100	2	100
Edinburgh City	74	54	76	48	26	60	22	69	55	34	113	48	29	53	29	39	0	0	0	0	1	100	0	0
Fife	143	59	126	68	239	74	157	63	236	46	205	49	196	42	135	41	1	100	2	100	0	0	0	0
Forth Valley	17	21	2	4			11	28	3	60	2	67			1	100	0	0	0	0			0	0
Glasgow	73	30	89	44	88	48	200	67	159	32	209	43	123	38	250	46	6	24	3	19	8	47	12	44
Highland	19	56	23	52	30	67	11	44	16	48	18	34	41	58	18	44	0	0	1	100	1	50	0	0
Lanarkshire	33	52	43	45	118	67	106	59	75	46	55	38	63	35	52	36	1	100	7	88	1	100	1	33
Midlothian																								
Moray	9	35	14	52	10	48	37	69	22	63	29	63	19	61	19	45	0	0	0	0	0	0	0	0
Orkney	0	0	0	0	2	50	2	50	0	0	0	0	1	33	2	50	0	0	0	0	0	0	0	0
Perth and Kinross	11	48							1	50							7	100						
Shetland	0	0	1	50	2	67	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	47	70	51	73	82	80	49	72	51	29	50	32	63	31	26	13	1	100	13	100	6	100	17	100
Western Isles	1	50	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Scotland</b>	<b>674</b>	<b>45</b>	<b>586</b>	<b>47</b>	<b>944</b>	<b>56</b>	<b>910</b>	<b>56</b>	<b>968</b>	<b>40</b>	<b>954</b>	<b>41</b>	<b>853</b>	<b>39</b>	<b>882</b>	<b>39</b>	<b>25</b>	<b>25</b>	<b>42</b>	<b>43</b>	<b>24</b>	<b>46</b>	<b>40</b>	<b>48</b>

Note: Number of clients who were discharged more than 12 weeks after their referral date and as a percentage of total discharges from referral to discharge.

Waiting Times Summary: Start of Treatment to Discharge  
Apr-Jun 2006

Start of Treatment to Discharge for...

	Planned Discharges								Unplanned Discharges								Disciplinary Discharges							
	Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06		Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06		Jul-Sep05		Oct-Dec05		Jan-Mar06		Apr-Jun06	
	>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks		>12 wks	
	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%	n	%
<i>Drug Action Team</i>																								
Aberdeen City	10	56			0	0	32	94	13	76			0	0	14	88	0	0			0	0	1	50
Aberdeenshire	13	72	4	40	7	47	9	60	15	48	19	73	12	48	14	54	0	0	0	0	0	0	0	0
Angus	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Argyll and Clyde	19	42	26	52	32	71	77	80	18	28	144	74	7	13	46	47	0	0	4	100	1	100	4	67
Ayrshire and Arran	19	42	14	42	12	38	8	24	4	12	60	65	7	30	37	54	0	0	2	22	0	0	0	0
Borders	15	65	17	71	32	58	12	57	14	70	43	67	11	31	8	42	0	0			2	50	1	100
Dumfries and Galloway	22	51	16	57	19	36	25	57	22	56	19	79	11	37	18	40	1	50	0	0	0	0	0	0
Dundee City	7	32	0	0	21	50	16	55	2	18	0	0	12	67	6	55	0	0	0	0	0	0	0	0
East Lothian	13	62		0	18	62	31	60	7	37		0	8	50	7	78	0	0		0	1	100	2	100
Edinburgh City	37	73	19	54	17	74	16	53	33	54	103	72	10	63	7	13	0	0		0	0	0	0	0
Fife	70	48	48	66	95	71	53	57	27	59	77	68	14	33	6	40	1	100	2	100	0	0	0	0
Forth Valley	16	41		0			9	82	2	40		0		0		0	0	0		0		0	0	0
Glasgow	45	25	65	46	65	57	149	75	49	41	264	77	75	51	113	52	5	33	2	14	7	50	11	41
Highland	12	63	13	54	26	76	4	27	2	17	35	58	31	56	10	34	0	0		0	1	50	0	0
Lanarkshire	19	46	25	42	104	74	94	59	18	35	63	77	26	41	21	38	1	100	2	50	1	100	1	50
Midlothian																							0	0
Moray	6	38	9	50	5	42	24	77	14	56	51	85	2	17	17	61	0	0		0	0	0	0	0
Orkney	0	0		0	2	50	2	67	0	0		0	1	50	1	50	0	0		0	0	0	0	0
Perth and Kinross	7	100							0	0							0	0					0	0
Shetland	0	0	1	50	2	67	0	0	0	0		0	0	0	0	0	0	0	0	0	0	0	0	0
West Lothian	28	56	23	51	51	69	32	62	17	25	56	70	27	41	8	18	0	0	5	100	5	83	12	80
Western Isles		0		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Scotland</b>	<b>358</b>	<b>45</b>	<b>280</b>	<b>51</b>	<b>508</b>	<b>63</b>	<b>593</b>	<b>63</b>	<b>257</b>	<b>41</b>	<b>934</b>	<b>73</b>	<b>254</b>	<b>42</b>	<b>333</b>	<b>45</b>	<b>8</b>	<b>21</b>	<b>17</b>	<b>27</b>	<b>18</b>	<b>53</b>	<b>32</b>	<b>53</b>

Note: Number of clients who were discharged more than 12 weeks after their initial treatment date and as a percentage of total discharges from treatment to discharge.

### Waiting Times Summary: Percentage of clients receiving an assessment appointment within 21 days of referral

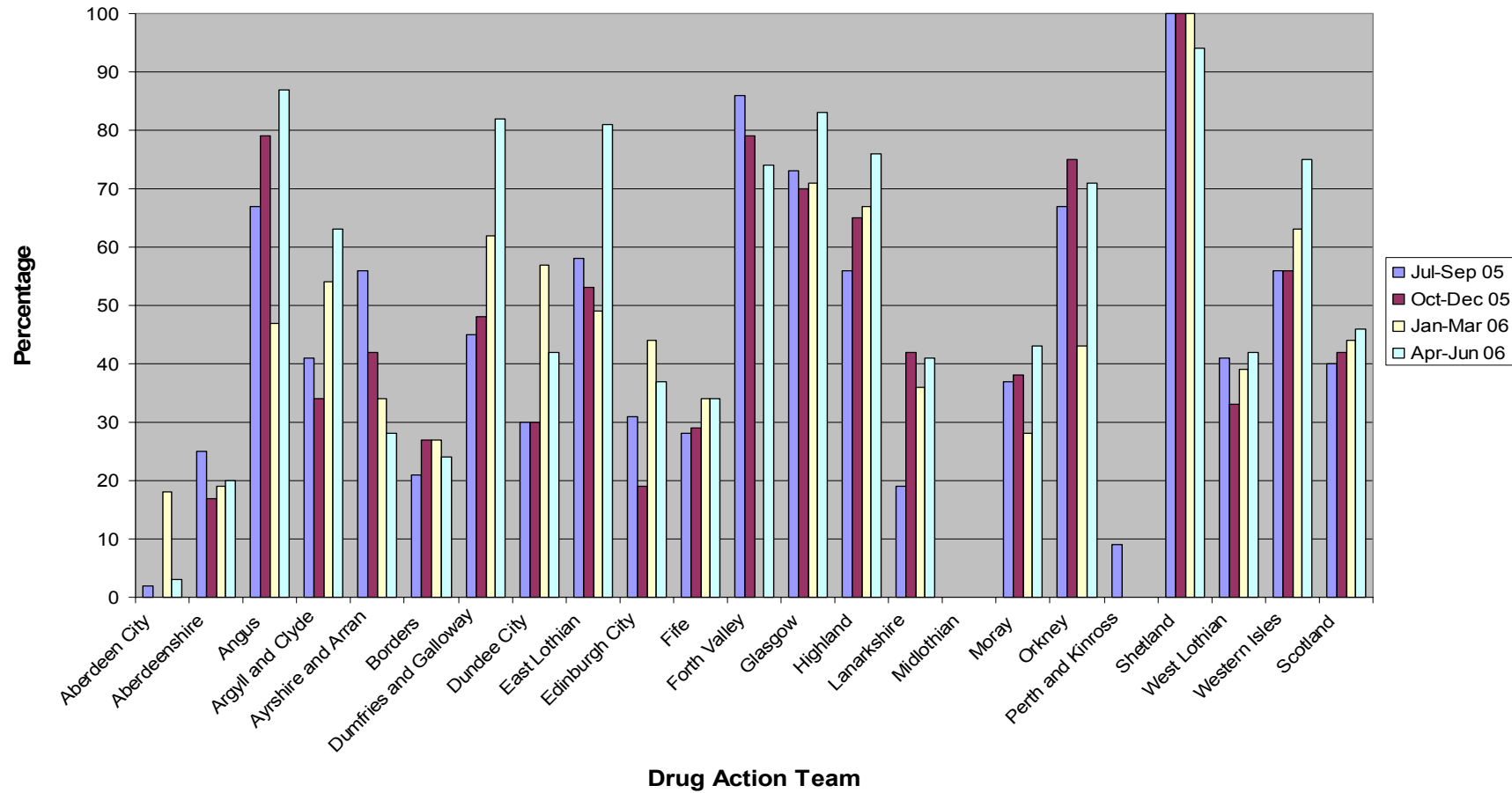
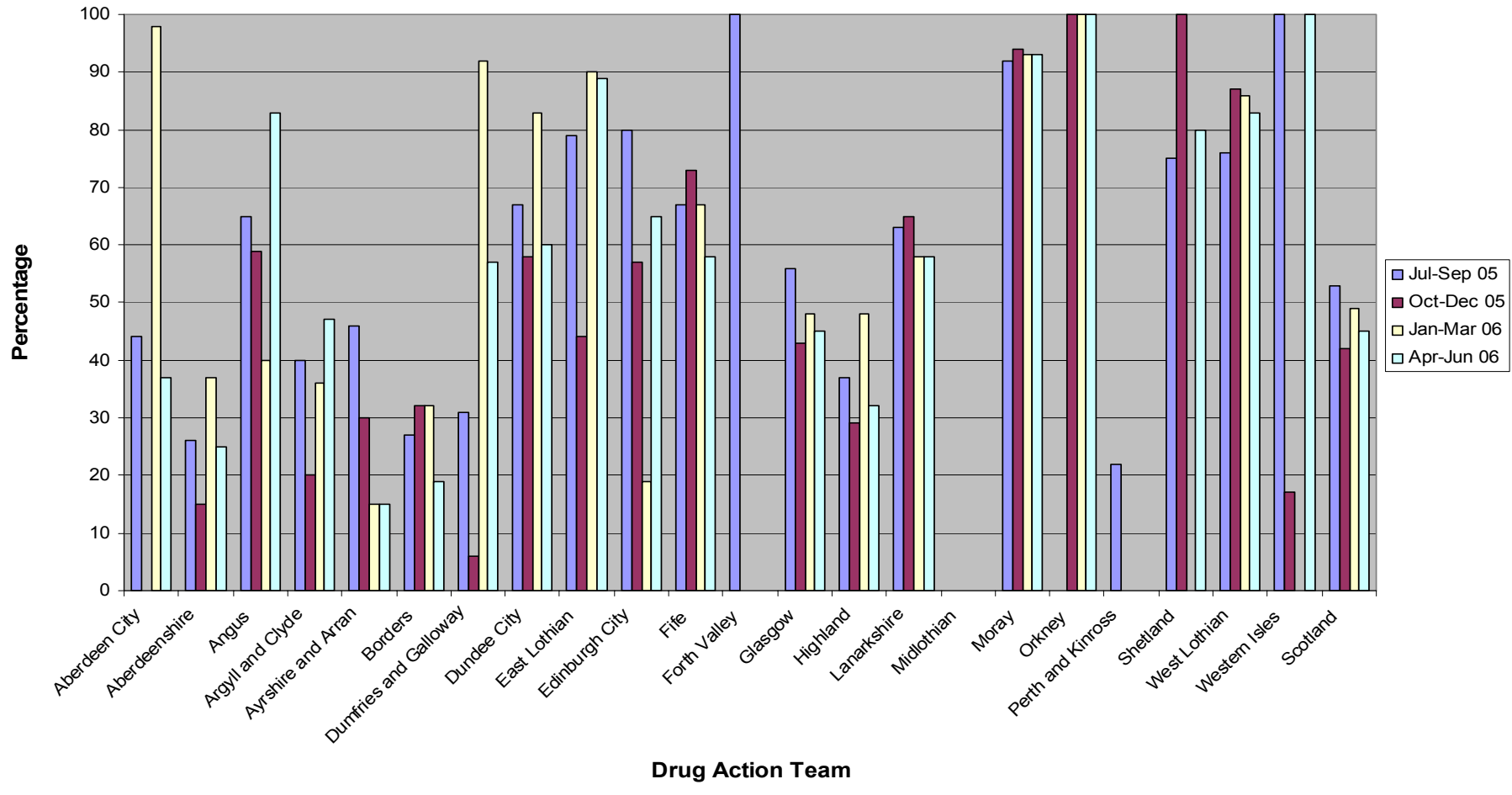


Table 1

**Waiting Times Summary: Percentage of clients who receive structured preparatory and motivational interventions within 14 days of treatment decision (care plan)**



**Waiting Times Summary: Percentage of clients who receive prescribed drug treatment within 14 days of treatment decision (care plan)**

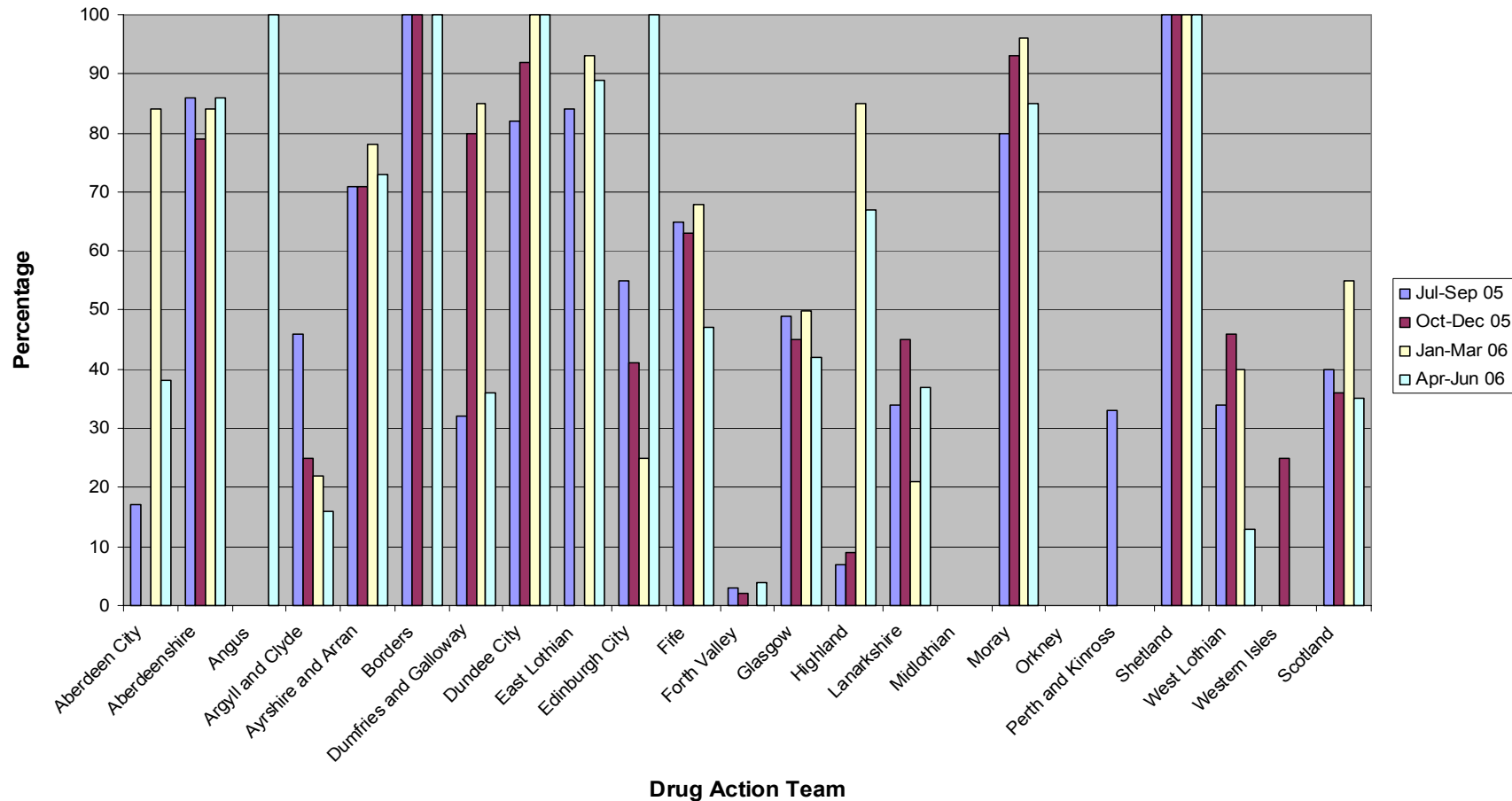


Table 2: trend data

**Waiting Times Summary: Percentage of clients who receive community support and/or rehabilitation within 14 days of treatment decision (care plan)**

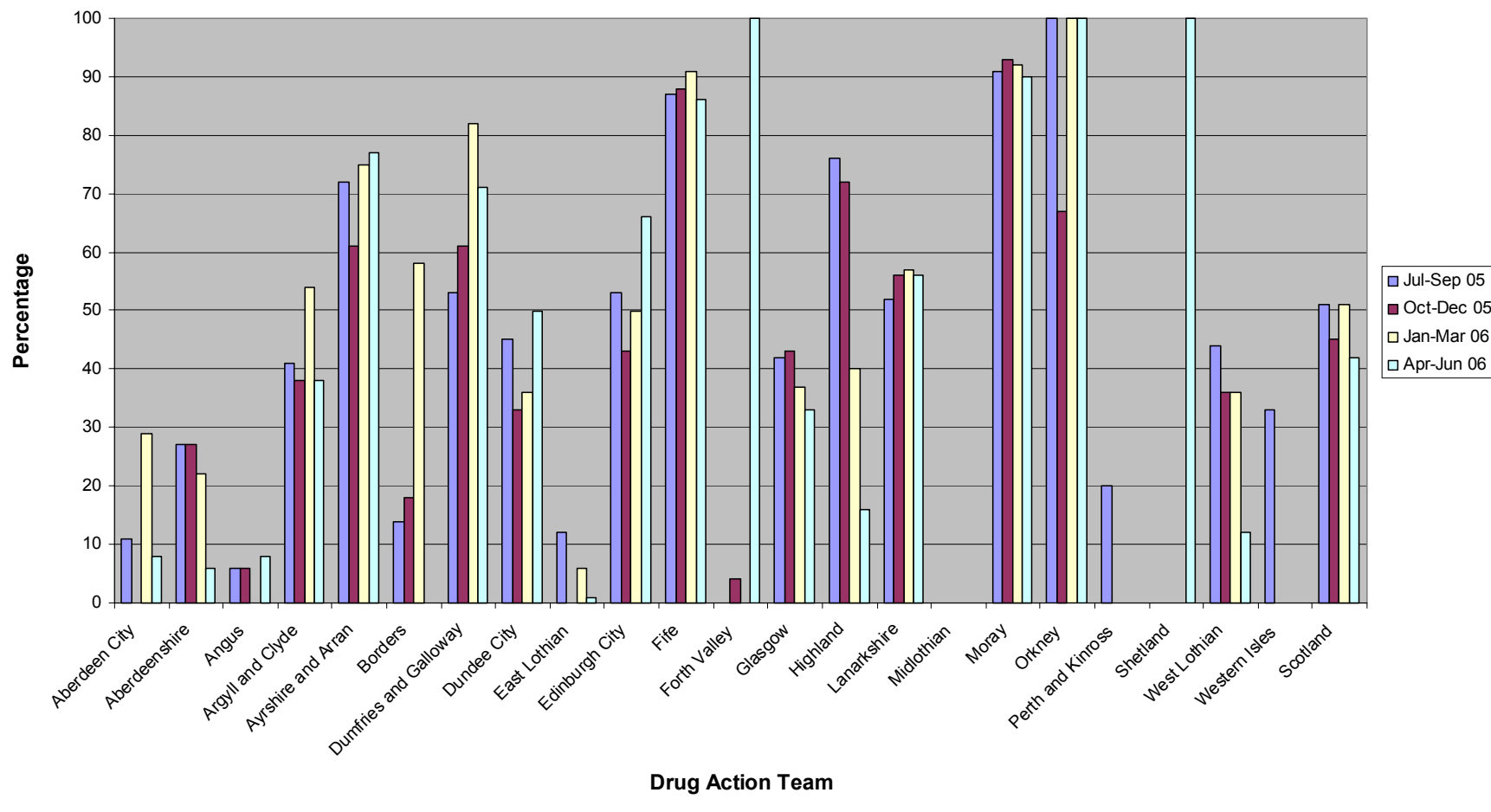


Table 2: trend data